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1. INTRODUCTION

1.1 Filing

This Electric Service Tariff is supplemental to the Public Utilities Act of 1974 as amended and supplemental to Delaware House Bill 10, enacted March 31, 1999, "Delaware Code Relating to the Restructuring and Regulation of Public Utilities Supplying Electricity to Retail Customers," and supplemental to the Regulations governing service supplied by Electrical Corporations" of the Public Service Commission of Delaware and comprises the Rules and Regulations of service and the service classifications under which electricity shall be delivered and supplied. The rules and regulations contained herein are not to be considered complete in every detail for furnishing electric service, but are intended only to be a general outline of the practices of the Cooperative. This Tariff may be revised, amended, supplemented or otherwise changed from time to time, in accordance with the rules and procedures of the Public Service Commission of Delaware.

1.2 Statement by Agents

No representative has authority to modify any rule or provision of these terms, or to bind the Cooperative to any promise or statement contrary thereto, unless the same shall be incorporated in a contract.

1.3 Rules & Regulations

The Rules & Regulations are a part of every contract for service and govern all classes of service unless otherwise specifically incorporated in a Service Classification.

1.4 No Prejudice of Rights

The failure by the Cooperative to enforce or the decision not to enforce any of the provisions of these terms shall not be deemed a waiver of its right to do so.

1.5 Copies

A copy of this Tariff is on file with the Public Service Commission of Delaware and open to inspection in each office of the Cooperative. An electronic copy, in the Cooperative format, is available on the Cooperative website: www.delawareelectric.coop or a photo copy will be made available upon request.

1.6 Gratuities to employees

The Cooperative's employees are strictly forbidden to demand or accept any personal compensation or gifts, for services rendered as employees to the Members of the Cooperative.

1.7 Resolution of Disputes

When an applicant or Member has an issue to resolve with the Cooperative, they should first contact the Cooperative to resolve the issue. The Cooperative and the Applicant or Member shall use good faith and reasonable efforts to informally resolve the issue. If the Applicant or Member wishes to file a formal complaint to resolve a dispute involving the Cooperative, they may do so through the use of the procedures of the Division of the Public Advocate or the Public Service Commission of Delaware.

When an Applicant or Member has an issue to resolve with an Electric Supplier, other than the Cooperative, the Applicant or Member should first contact that Electric Supplier to resolve the issue. If the Applicant or Member contacts the Cooperative, the Cooperative will make an effort to assist them toward possible solutions. The Cooperative is under no obligation to resolve disputes between an Applicant or Member and an Electric Supplier. If the Applicant or Member wishes to file a formal complaint to resolve a dispute involving an Electric Supplier, they may do so through the use of the procedures of the Division of the Public Advocate or the Public Service Commission of Delaware.

Resolution of disputes between the Cooperative and an Electric Supplier are addressed under an Electric Supplier Agreement.

2. DEFINITIONS

Account

An account for a Customer is one metered or unmetered rate or service classification which normally has one electric delivery point of service. Each Account shall have only one Electric Supplier providing the electric supply requirements for that one Account. Multiple Accounts under the same name are considered multiple Customers.

Ancillary Services

Services that are necessary for the transmission and distribution of electricity from supply sources to loads and for maintaining reliable operation of the transmission and distribution system.

Applicant

Any person, corporation or other entity that (i) desires to receive from the Cooperative, electricity or any other service provided for in this Tariff, (ii) complies completely with all Cooperative requirements for obtaining electric or any other service provided for in this Tariff, (iii) applied for and is awaiting Cooperative approval of its application for service, and (iv) has not yet begun receiving any service provided for in this Tariff. An Applicant shall become a Member for purposes of this Tariff only after actually receiving service(s) from the Cooperative under this Tariff.

Broker

A person or entity that acts as an agent or intermediary in the sale or purchase of, but that does not take title to, electricity for sale to retail electric members.

Commission

The Public Service Commission of Delaware

Cooperative

Delaware Electric Cooperative – or (“DEC”)

Customer

Any person, partnership, association, corporation, or other entity: (i) in whose name a service Account is listed, (ii) who occupies or is the ratepayer for a premise, building, structure, etc., and (iii) who is primarily responsible for payment of bills. A Customer includes anyone taking Delivery Service or combined Electric Supply & Delivery Service from the Cooperative under one service classification for one Account. Multiple Accounts under the same name are considered multiple Customers.

Customer Charge

A charge designed to recover the costs the Cooperative incurs in providing such services as reading the meter(s), and billing the Customers account.

Delivery Service

The provision of electric distribution and other services provided by the Cooperative to a Member who buys all of its Electric Supply Services (i.e., capacity, energy, fuel, transmission and ancillary) from an Electric Supplier, other than the Cooperative. Delivery Service Charges consist of the Customer Charge, the Distribution Charge, and other charges as approved by the Commission.

Delivery Service Customer

A Customer/Member who takes Delivery Service.

Demand

The rate of use of energy during a specified time interval, expressed in kilowatts.

Distribution Service Charge

A charge designed to recover the cost of those services related to the delivery of electricity to a Customer/Member by the Cooperative through the Cooperative's Distribution Facilities.

Distribution Facilities

Electric facilities owned by the Cooperative used to deliver electricity to the Customer/Members up through and including the point of physical connection with electric facilities owned by the Customer/Member.

Electric Supplier

A person, corporation, broker, marketer or entity certified by the Commission that sells electricity, to an electric retail Customer/Member, utilizing the Transmission and/or Distribution Facilities of the Cooperative.

Electric Supply & Delivery Service

The provision of electric distribution and other services provided by the Cooperative to a Member who buys all of its electric supply services for a premise from the Cooperative. Electric Supply & Delivery Service includes Delivery Service, Transmission Service and Electric Supply Service and associated charges.

Electric Supply & Delivery Service Customer

A Member who takes combined Electric Supply & Delivery Service from DEC.

Electric Supply Service

The provision of electric energy and related services to Customer/Members by a broker and/or other electric supplier. The Electric Supply Service charge is designed to recover the cost of producing or procuring electricity for combined Electric Supply & Delivery Service Customers. The Electric Supply Service includes capacity, energy, and fuel.

kWh, Kilowatt

1, 000 watts

kWh, kilowatt-hour

1,000 watts for one (1) hour, or 1,000 watt-hours

Marketer

A person, or entity that purchases and takes title to electricity for sales to retail electric customers.

Member

Any person, corporation, or other entity (i) in whose name a service account(s) is listed, (ii) who occupies or is the ratepayer for a premise, building, structure, etc., and (iii) who is primarily responsible for payment of bills and whose application for membership has been accepted by the Cooperative and is being delivered electric service by the Cooperative. A Member includes anyone taking Delivery Service or Combined Electric Supply & Delivery Service from the Cooperative under one service classification for one premises or site. Multiple premise or sites under the same name are considered one Member.

Premise

A premise is one contiguous property or site which normally has one delivery point of service and one or more metered or unmetered service classes that when totaled equal the entire electricity used at that one premise or site. Each premise shall have only one electricity Supplier providing the electric supply requirements for that one premise. Multiple premise or sites under the same name are considered multiple Customers.

Residence

A dwelling unit suitable for year-round permanent human occupancy, permanently installed on a foundation and connected to working water and sewer systems and an active electrical supply.

Retail Competition

The right of a Customer to buy electric supply services from an Electric Supplier.

Transmission Service Charge

A charge designed to recover the cost of those services related to the delivery of electricity by the Cooperative from supply sources through Transmission Facilities.

Transmission Facilities

Electric Facilities owned by the Cooperative that operate at 34,500 volts or greater and that are used to transmit and deliver electricity to Customers up through and including the point of physical connection with electric facilities owned by the Customer.

3. TYPE OF SERVICE

3.1 The Cooperative shall provide the most reliable service possible since it realizes this item is the chief reason for the existence of the business. It shall maintain adequate facilities and equipment for maintaining good service and its personnel shall be trained and of adequate number to furnish this type of service. There shall be a high degree of operational monitoring and preventive maintenance to maintain the system in the best operating condition. The Cooperative will succeed and fulfill its mission to its Members by furnishing uninterrupted service, insofar as possible.

3.2 In fairness to all Members, the Cooperative must charge for service on facilities which are beyond the Cooperative's point of attachment. These charges are as follows:

(a) Service Visits – (Member Troubles & Services)

Regular Hours \$65.00

Regular Hours (8:00 a.m. to 4:00 p.m.
Monday through Friday, Holidays excepted)

(b) Service Visits – (Member Troubles & Services)

After Hours \$90.00

After Hours (4:00 p.m. to 8:00 a.m.
Monday through Friday and all day
Saturday, Sunday and Holidays)

(c) Other services requested by the Member
will be billed on a time and material basis.

4. BECOMING A MEMBER

Any person, business firm, corporation or public body may become a Member of the Cooperative by:

- 4.1 Making application and payment of any related fees, and
- 4.2 Agreeing to purchase delivery of electric services from the Cooperative, and/or electric energy from the Cooperative or qualified supplier as hereinafter specified;
- 4.3 Agreeing to comply with and be bound by the Certificate of Incorporation of the Cooperative and the Bylaws and any amendments thereto and such Rules, Regulations and Tariffs of Service as may from time to time be adopted by the Board of Directors, and
- 4.4 Agreeing to waive any relevant statute of limitations as a defense to any claim made by the Cooperative, by way of setoff, for any amounts which become due, or which are claimed to have become due, to the Cooperative from that Member during his or her membership. Such waiver shall not be affected by subsequent termination of membership. If more than three (3) years have elapsed since termination of the membership, this waiver shall apply only to the prospective return of capital credits earned during the period of membership.

5. APPLICATION AND SECURING ELECTRIC DELIVERY AND SUPPLY SERVICE

5.1 Application

- 5.1.1 A membership application for electric delivery and/or supply service is required of all persons (or other legal entities). An application for membership may be taken by cooperative staff in person, by mail, telephone, facsimile, internet, or other acceptable electronic means. Upon delivery of Electric Distribution Service or Electric Distribution and Electric Supply Service, this application, constitutes the contract between the Member and the Cooperative and is subject to these terms and the conditions as well as the applicable tariff under which they may be served. Application for service can be made in person, by mail, telephone, facsimile, internet, or other acceptable electronic means. Service will be extended pending receipt of the membership fee and payment of the fees required with the first bill, provided the applicant does not have an outstanding past due bill with the Cooperative from a prior service. The latter must make written application in person and pay all applicable fees and past due accounts including a security deposit, before service will be extended. When service is extended before payment is received, failure to pay the required fees in full shall constitute a basis for disconnection with proper notice. In such cases, service will not be restored until the application and all fees are paid in full, including restoration of service fees and any deposits. Use of a name other than the applicant's legal name shall be treated as fraud and be subject to Section 13.1.5 Disconnection Without Prior Notice.
- 5.1.2 An application for service can either be for Delivery Service or for combined Electric Supply & Delivery Service. Delivery Service is the provision of electric distribution and related services provided by the Cooperative to a Member who exercises its right and purchases all of its electric supply services for a premise from an Electric Supplier, other than the Cooperative. Combined Electric Supply & Delivery Service is the provision of electric distribution and related services provided by the Cooperative to a Member who purchases all of its electric supply services for a premise from the Cooperative. The Member shall obtain full electric supply requirements for each premise from an Electric Supplier or from the Cooperative's combined Electric Supply & Delivery Service.
- 5.1.3 Until such time that the Member has the right to purchase Electric Supply Services from an Electric Supplier, the Cooperative shall provide the combined Electric Supply & Delivery Service for the Member for each premise.
- 5.1.4 A member, who has the right to purchase Electric Supply Services from an Electric Supplier, can switch to an Electric Supplier on its next scheduled meter reading date only after the Cooperative has received fifteen (15) calendar days advance notice from the Member's new Electric Supplier of the Member's decision to switch. When the Member elects to purchase electric supply services from an Electric supplier for a premise, the Member must purchase all of its Electric Supply Services for the entire premise from one Electric Supplier. The Member may not have multiple Electric Suppliers at the same time for one premise. Once a Member whose peak monthly demand is 300 KW or greater has purchased its Electric Supply Services from an Electric Supplier, other than the Cooperative, and then returns to the Cooperative for all of its electric supply, the Member must remain with the Cooperative's electric supply for at least twelve (12) months before it has the right to choose another Electric Supplier. There is no retention period for Members whose peak monthly demand is less than 300 KW. If, at any time, the Member has not exercised its right to select

electric supplier and shall provide combined Electric Supply & Delivery Service for that entire premise for that Member.

- 5.1.5 A non-refundable connection fee of thirty-four dollars (\$34.00) is required for all existing services connected to the system. Temporary construction service fees include the connection fee for both temporary and permanent service. This is covered under paragraph 5.4. New Services without temporary service will be required to pay the thirty-four dollar (\$34.00) fee.

5.2 Conditions of Membership

- 5.2.1 A membership fee, which is refundable at the time of termination in good standing with the Cooperative, may be required. The amount is set by the Membership voting in a regular meeting of the Members. Information of the current fee is readily available at the Cooperative's office. Should the membership be terminated with money due the Cooperative by the Member, the membership fee will be credited against the amount due the Cooperative.
- 5.2.2 One or more service connections are permitted under one membership.
- 5.2.3 The Cooperative reserves the right to require reasonable evidence of the applicant's identity, service address and mailing address satisfactory to the Cooperative, and to make reasonable investigation of such prior to rendering service. The Cooperative may reject any application for service if the applicant does not meet the requirements of the tariff under which they are requesting service. The applicant will be given the reason for the rejection, in writing if requested.
- 5.2.4 The related fee shall not be transferable, except by a Member to his or her spouse or to such other person identified in the membership application as a Co-Member with the member. No charge will be made for this transfer.
- 5.2.5 When a membership is held jointly by Co-Members identified as such in the membership application, upon death of any such Co-Member, such membership shall be deemed to be held jointly by the surviving Co-Members, subject to and upon the provisions provided for in the Bylaws of this Corporation. The Cooperative may require any Co-Member to provide the Cooperative with proof of death of another Co-Member as a condition of removing the deceased Co-Member's name from the account.
- 5.2.6 Service at new locations shall be rendered only when all bills for service to the Member at other locations have been paid or credit arrangements satisfactory to the Cooperative have been made.
- 5.2.7 No person shall receive electric service if they have been occupying a property or were an adult Member of a household which has been disconnected for a debt to the Cooperative that has not been paid.
- 5.2.8 Members requiring service under the General Service and Large Power Tariffs will be required to specify, in writing, the service requirements to insure that both the Member and the Cooperative are in agreement for the facility to be served. A contract may be required.

5.2.9 Applicants for membership must be eighteen (18) years of age or older and may be requested to show proof of age.

5.3 Transfer of Account Location

5.3.1 All accounts will remain in the name in which the meter is installed until the Cooperative has been notified, preferably in writing, of the Member's desire for disconnection or transfer to another service location.

5.3.2 Transfer to Members of the same family or household or co-signers will not be made if any debt is owed to the Cooperative.

5.3.3 If in requesting an approved transfer, the Member provides an accurate meter reading at the time of the transfer and no visit to the site is required by the Cooperative, a nonrefundable twelve dollar (\$12.00) transfer fee will be charged.

5.3.4 If a Member does not provide an accurate meter reading at the time of the transfer and/or a visit to the site is required, a nonrefundable meter reading charge of twenty-five dollars (\$25.00) will be charged in addition to the regular transfer fee.

5.3.5 If a Member requests disconnection of a service and within six (6) months, requests restoration of service to the same location, a nonrefundable restoration of service fee of forty (\$40.00) dollars will be charged. If any delinquent amount is owed to the Cooperative, this amount, the restoration of service fee and any required deposit must be paid before service will be restored.

5.3.6 In the event of a fire resulting in disconnection of service, no restoration of service fee will be charged for restoring service at the same location.

5.4 Temporary Service

Temporary Service is classified into two types: Residential and Commercial Building Construction Service and Transient Structure or Location Service.

5.4.1 Temporary Service for the construction of a residential or commercial building will be provided during the construction period. Service at 120/240 volts, single phase, will be supplied at the site from the existing secondary distribution system. If an extension of the primary system is required, which cannot be incorporated into the permanent service, a charge for the supplies used, additional labor to install and remove as well as those materials not returnable to inventory will be made. A charge of one hundred (\$100.00) dollars will be made for the basic Temporary Service connection to an approved temporary installation. The installation must be within five (5) feet of the existing secondary underground system or one hundred (100) feet of an existing secondary overhead system. In the event a larger level of service is required, such as different voltage or higher amperes, the additional cost shall be charged to the Member requesting the service. No deposit for Electric Supply and Delivery Service shall be required for residential class service assuming no previous poor credit history. A deposit may be required for commercial delivery and supply service if the usage is estimated to exceed five-hundred (500) kilowatt hours per month. No other connection charge will be made

when the Member requests permanent service for the building under construction which is served by this Temporary Service. Extension of Permanent Service shall be subject to the provisions of Section 10.

5.4.2 Temporary Service for transient structures or locations will be rendered when and where the Cooperative has the necessary facilities available to render the service requested, without detriment to the service of other Members. The Member shall pay the cost of installation and removal of the required facilities installed for the sole purpose of the Temporary Service, based on the cost to the Cooperative. A deposit will be required based on the estimated construction cost of the materials and supplies which are not returnable to inventory. Where facilities are endangered by construction or other proposed uses, the Member may be required to own and maintain the facility. There will be a thirty dollar (\$30.00) connection charge which is in addition to the charges listed.

5.4.3 Temporary Services are subject to removal after one (1) year from date of connection. Satisfactory proof of continuing construction and an absence of use of the service for permanent operation may be required to avoid removal.

5.5 Wiring

All wiring of the Applicant must conform to the National Electrical Code and the Specifications of the Cooperative, and all new wiring installations must be inspected by a qualified licensed inspector and an approved wiring certificate filed with the Cooperative before service will be made available. In no event, shall the Cooperative be under any obligation to inspect wiring or appliances of the Applicant, but, where the Cooperative has reason to believe wiring or appliances do not comply with recognized standards, the Cooperative may refuse to supply electricity to the Applicant.

5.6 Characteristics of the Electricity supplied and/or Delivered

To eliminate the possibility of error or loss, the Applicant or Member, before purchasing motors or other equipment or wiring, should secure, from the Cooperative all necessary data relating to the characteristics of the electricity which will be supplied and/or delivered.

5.7 Location and Maintenance of Cooperative Equipment

The Cooperative shall have the right to erect, on the property where service is requested, such facilities as it deems necessary to provide adequate electric service to the Applicant.

The Applicant shall provide suitable space for the installation of the necessary metering apparatus.

5.8 Tampering

5.8.1 Tampering is expressly forbidden. No person, except a duly authorized representative of the Cooperative or their agent, shall make any connection or disconnection, either temporary or permanent, between the service load of the Member and the service wires of the Cooperative.

5.8.2 In the event the Cooperative's meters or other property experiences tampering or interference, the Member being supplied through such equipment shall pay the amount which the Cooperative may estimate is due for service used, but not registered on the Cooperative's meter, and for the costs of any repairs, replacements required, investigative trips, meter testing and other expenses incurred by the Cooperative. Appropriate legal and criminal remedies may be taken in cases of abuse and/or repeated attempts to tamper or destroy Cooperative property. Failure to take such action in a particular case, shall not prejudice the Cooperative's right to take action in other cases or future instances of tampering or abuse by the same or other parties.

5.9 Service Contracts

Service Contracts shall be for terms as specified in the applicable service classification. Where large or special investment is necessary for delivery service, or where service is to be used for temporary, seasonal or unusual purposes, contracts for terms other than specified in the Service Classification, or with special guarantees of revenue, or both, may be required.

6. POINT OF DELIVERY FOR ELECTRIC SERVICE TO A MEMBER

6.1 The point of delivery will be that point where the Member takes service from the Cooperative. The Cooperative will own and be responsible for all facilities on the line side of the point of delivery. The Member will own and be responsible for the point of delivery and all facilities on the load side of the point of delivery except for the meter when it is on the Member's side of the point of delivery. The Member shall own and be responsible for the meter socket when it is the point of delivery or is on the member's side of the point of delivery. The Member's facilities at the point of delivery and the service entrance will be in accordance with the National Electrical Code and the Cooperative's standards for such facilities.

6.2 The Cooperative will extend its distribution system to the point of delivery in accordance with Section 10.

6.3 Commercial and Industrial customers must indicate at time of application, their specific requirements for the requested point of delivery.

6.4 Location of the Point of Delivery

6.4.1 Overhead Service

The point of delivery for overhead service shall be the point of attachment of the service conductor to the Member's property. This may be the connection to the building, weather head, meter pole, etc. the Member is responsible for providing the connection from the point of delivery to the service entrance including the meter base. The meter will be located as discussed in Section Seven (7) below and will be on the Customer's side of the point of delivery where overhead service is provided.

6.4.2 Underground Service

The point of delivery for underground service shall be at the point of connection to the line side terminals of the customer's meter socket, whether mounted on the building, meter pole or pedestal.

6.4.3 Exception

The point of delivery may be located at a point other than defined above, with the agreement of the Cooperative, provided the Member pays any additional cost.

6.5 One Point of Delivery

The service classifications, unless otherwise stated, are based upon the electrical service to an entire premise through a single delivery and metering point for each class of service. The use of electric service at two or more separate properties shall not be combined for billing purposes.

7. METER INSTALLATION

- 7.1 Meters are provided and installed by the Cooperative to measure the amount of energy provided to its Members.

When a Customer, Electric Supplier or other party wants the Cooperative to install alternative metering and associated equipment that is different than that which is normally provided under the Customer's Service Classification, the Customer shall make the request to the Cooperative. The Customer shall be informed before the alternative metering equipment is installed of the amount that they will be charged for the meter exchange and any cost differential between the normally furnished meter and the alternative metering equipment. The Cooperative shall make reasonable efforts to furnish, install and maintain such metering equipment for the Member, provided that such alternative metering equipment meets the Cooperative's electrical and data processing standards. The Cooperative shall own such alternative metering equipment. When the Member wants an electronic communication link for remote access of the alternative metering equipment, the Member shall make all arrangements and shall maintain that communication link at its expense. Unless authorized by the Cooperative, only the Cooperative shall have access, directly or remotely, to the alternative metering equipment. Upon the Member's authorization, the metered data from such alternative metering equipment shall be provided to its designate at the requestor's expense.

- 7.2 Meters shall be installed on the outside of buildings with the register 4'0" to 5'6" above the finished grade except where the Cooperative specifies the use of meter pedestals. The location of the meter and the point of delivery shall be designated by the Cooperative. The Cooperative will assess a charge for meter sockets it supplies equal to its full cost. However, it shall not be obligated to furnish such devices. No part of the service entrance shall be concealed before entering the meter socket.

- 7.3 The Cooperative will establish one meter point for each point of delivery established for the Member. Residential units, as defined in Section 2, must be individually metered to qualify for the Residential Rate, except that associated agricultural usage will not negate the residential qualification. If a Member, taking service as a Residential/Farm consumer, desires a second point of delivery for agricultural or related facilities, such second point of delivery must be metered and billed separately. If the consumer desires service for both uses to be metered through a single meter, the Member must take service at a single point of delivery and provide for the electrical connections on the Member's side of the meter.

7.4 Remote Reading Devices

- 7.4.1 The Cooperative, at its discretion or upon request of the Member, may install a remote reading device, subject to available technology. Remote reading devices shall be owned, installed and maintained by the Cooperative. When requested by the Member and approved by the Cooperative, such installations shall be made at cost, payable by the Member. The location of the remote reading device shall be subject to the Cooperative's approval.

- 7.4.2 An annual verification reading must be taken on the meter and on the remote reading device. The Cooperative shall notify the Member when the annual verification is

required. Service shall be subject to disconnection if the Member fails to make arrangements with the Cooperative for a verification reading within sixty (60) days after such notice is provided by the Cooperative.

7.4.3 In cases of dispute, the Cooperative's meter shall be used as the final determinant in measuring consumption and in all cases shall take precedence over any readings on remote reading devices.

7.5 Meter Pole Installation

7.5.1 Where a Member desires a meter pole installation, the Cooperative will furnish and install an appropriate size pole at a cost of one hundred (\$100.00) dollars to be paid by the Member as a Contribution in Aid of Construction (CIAC). The Member shall be responsible for having a licensed electrician install the meter pan, service entrance cable and disconnect device. The Cooperative cannot complete the connection until it receives evidence of inspection and approval by a licensed inspection service employed by the Member or their electrician. Members desiring to furnish their own pole must meet the specifications of the Cooperative and be inspected and approved by the Cooperative before any work is done by the electrician on the pole. The Member will be charged thirty-six dollars (\$36.00) for any field visit required to inspect the pole furnished by the Member.

Non-Utility meter installations will not be installed on a pole containing primary distribution facilities.

8. REFUNDS AND ADJUSTMENT OF ELECTRIC USAGE

8.1 Fast Watt-Hour Meter

Whenever a watt-hour meter in service is found, upon test made by the Cooperative or requested by the Commission, to have a positive error--that is, when it over-registers or is fast--in excess of two percent (2%), the Cooperative shall credit or refund the Member an amount equal to the excess paid for delivery service and for combined electric supply and delivery service, for the kilowatt hours incorrectly metered. The refund shall be for the period that the Member received service through the meter, but for not more than the periods established below:

1. Known Date of Error – If the date on which the error first developed or occurred can be established, the bills for service shall be recalculated from that time.
2. Unknown Date of Error – If the time at which the error first developed or occurred cannot be established, it shall be assumed that the over-registration existed for a period of three (3) years or a period equal to one-half of the time since the meter was last tested, whichever is less.

8.2 Slow or Stopped Meter

When a meter is found, upon test made by the Cooperative or requested by the Commission, to have a negative average error, that is--when it under-registers or is slow to the extent of two percent (2%) or more, or is stopped; In the case when a polyphase meter, is operating with an inactive element, and the error in registration or failure to operate is not attributable to the negligence of the Cooperative but is due to some unpredictable cause, such as lightning, tampering or unauthorized overload, the Cooperative may estimate the proper Delivery Service and Combined Electric Supply and Delivery Service charge for the unregistered service by reference to the Member's consumption during similar normal periods or by such method as the Commission may authorize or direct. Except in cases of tampering, theft, or unauthorized overload such estimate may cover a period not more than three (3) months.

8.3 Demand Meter

Whenever a demand meter, the readings or indications of which are utilized in computing the charges for Delivery Service and Combined Electric Supply and Delivery Service , is found, upon test made by the Cooperative or requested by the Commission, to be in error in excess of the limits indicated below, the charges to the Member shall be adjusted in the same manner as prescribed under the watt-hour meter.

LIMITS OF ACCURACY

Class I	Curve-Drawing Meters	+/-2% of full scale reading
Class II	Integrated Demand Meters	+/-2% of full scale reading
Class III	Lagged Demand Meters	+/-4% of final indication
Class IV	Solid State Electronic Meters	+/-2% of full scale reading

8.4 Routine Meter Testing

The Cooperative will test single phase, self-contained, non-demand, watt-hour meters in accordance with a Statistical Meter Test Plan acceptable to the Delaware Public Service Commission. All other meters shall be tested in accordance with a periodic test plan acceptable to the Delaware Public Service Commission.

8.5 Meter Testing Upon Request

Upon request by a Member, the Cooperative will, without charge, test the Member's meter, provided the Member does not make such a request more frequently than once in eighteen (18) months. More frequent requests will result in a charge of sixty dollars (\$60.00) for such tests. If the meter is found to be outside the limits set forth in this section, the charge will be waived. Appropriate adjustments will be made in such circumstances. The Member or a representative may be present when the test is conducted. A written report will be mailed to the Member within ten (10) working days after the completion of the tests.

8.6 Access to Meters

The Member shall provide access to the meter for the purposes of reading, testing, repairing or replacement. Housing or decorative covers shall not hinder or prevent the performance of these tasks. Upon notice, the Member shall remove any obstacle to the performance of these duties.

8.7 Adjustments for Incorrect Billings

Incorrect billings for Delivery Service and for combined Electrical Supply and Delivery Services resulting from clerical error, erroneous multipliers, incorrect meter installation or reading, incorrect application of the rate schedule, or other similar reasons shall be corrected immediately upon discovery, and corrected bills rendered to the Member. However, in no case may additional charges due from the Member from application of this paragraph, be collected for more than eighteen (18) months prior to the discovery. If the Member has been overcharged, the Cooperative shall refund the amount due or credit the Member's account, at the Member's election, to the date the error was made, not to exceed thirty-six (36) months prior to the discovery. In the absence of an election by the Member, the Cooperative shall credit the Member's account. In the event additional charges are due the Cooperative, installment payments shall be offered for not less than the number of months the account was billed in error. An installment service payment charge shall not be applied to such installment payments.

9. USE AND CONTINUITY OF ELECTRIC SERVICE

- 9.1 The Applicant and/or Member agrees that no electricity other than that delivered by the Cooperative shall be introduced or permitted for the Applicant's and/or Member's use without the prior written consent of the Cooperative. An installation for which permission has been granted must be constructed so that the delivery of current and voltage from the Member's source does not cause operating and reliability hardships on the Cooperative's system.
- 9.2 The Cooperative reserves the right, but shall not be required, to determine the suitability of apparatus or appliances to be connected to its lines, to determine whether the operation of such, is detrimental to its general delivery of electricity, and further reserves the right to refuse delivery of electricity until such time as the Member shall conform to the Cooperative's regulations.
- 9.3 The Cooperative will deliver electricity to the Member for use only for the Member's own purposes and only on the premises occupied through ownership or lease by the Member.
- 9.4 The Member shall not directly or indirectly sell, sublet, assign or otherwise dispose of the electric energy provided by the Cooperative under combined electric supply and delivery service or provided by an electric supplier or any part thereof, except as authorized by Chapter 51, Title 25 of the Delaware Code. Only franchised public utilities are permitted such activities. Members are, therefore, prohibited from the resale of electricity delivered to them by the Cooperative.
- 9.5 When electricity supplied under any agreement is delivered by the Cooperative and purchased by the Member upon the express condition that, after it passes the point of delivery, it becomes the property of the Member, to be used only as herein provided. The Cooperative shall not, in any event, be liable for loss or damage to any person or property whatsoever, resulting directly or indirectly from the use, misuse, or presence of the said electricity on the Member's premises, or elsewhere, after it passes the Cooperative's point of delivery; or for any loss or damage resulting from the presence, character, or condition of the wires or appliances of the Member.
- 9.6 Member Responsibility
- 9.6.1 The Member shall be responsible for notifying the Cooperative of any proposed increase or decrease in load capacity, and of any change in use of or locations of the Member's service panel, which would impact on the Cooperative's equipment or lines. Failure to notify the Cooperative, in writing, will result in the Member being charged for damage to Cooperative equipment or lines caused by the change in the Member's load, or the Member's use or location of the service panel.
- 9.6.2 The Cooperative assumes no responsibility for any damage done by or resulting from any defect in the wiring, fixtures, or appliances of the Member. In the event any loss or damage to the property of the Cooperative, or any accident or injury to persons or property is caused by or results from the negligence or wrongful act of the Member, his agents, or employees, the costs of the necessary repairs or replacement shall be paid by

the Member to the Cooperative and any liability otherwise resulting shall be assumed by the Member.

9.7 Cooperative Liability

9.7.1 The Cooperative shall not be liable for damage resulting from the presence of electric current or the Cooperative's appliances on the Member's premises, or from the use of service of the Cooperative by the Member.

9.7.2 The Cooperative does not guarantee continuous uninterrupted electric service and will not be liable for any loss, cost, damages or expense to any Member occasioned by an interruption or phase reversal if due to any cause beyond the reasonable control of the Cooperative.

9.8 Notice of Trouble

The Member shall notify the Cooperative promptly of any defect in service or of any trouble or irregularity in the Electric Delivery Service.

9.9 Prearranged Interruption of Service

Whenever it is necessary to interrupt service for work on lines or equipment, such work shall be done, as far as practicable, at a time that will cause the least inconvenience to the Member. The Member(s) to be affected by such interruptions, shall, if practicable, be notified in advance.

9.10 Access to Premises

9.10.1 Upon completing an application for service as a Member, it is agreed and delivery service is provided upon the condition that the authorized delivery agents or representatives of the Cooperative, having proper identification, shall have access at all reasonable times to the premises of the Member for the purposes of reading its meters, connecting and disconnecting, testing, inspecting, repairing, removing, and replacing any or all its apparatus used in connection with the Delivery Service of electricity, and also for the purpose of trimming, cutting, or removing tree branches or other vegetation which, in the Cooperative's judgement threatens to interfere with the safe and efficient operation of its facilities. If the Cooperative's meters or other equipment is located on the premises of someone other than the Member, the Member shall be responsible to arrange for access thereto by Cooperative agents or representatives.

9.10.2 Cooperative Personnel, their agents or other representatives shall:

9.10.2.1 Not enter garages, storage rooms, houses, individual apartment units or mobile homes, without the prior consent of an occupant.

9.10.2.2 Not enter upon property posted with "No Trespassing" signs or remain upon property if requested to leave by an occupant.

- 9.10.2.3 Enter to read meters and make shut-off at the meter in apartment buildings having meter or electric Delivery Service where access is available through common areas or where the Cooperative has been furnished with a key to such rooms.
- 9.10.2.4 Attempt to contact an occupant in order to gain admission to the building or house or apartment buildings where indoor metering is located. If admission is not accomplished, any shut-off shall be accomplished from outside the building.
- 9.10.2.5 In all cases where service is disconnected, leave on the premises a written notice advising the steps to be taken by the Member for reconnection unless access to the premises is refused by the Member. An effort shall be made to leave the notice in a manner which will not cause embarrassment to the Member.
- 9.10.2.6 At all times use good judgment in protecting the Member's interests and the Cooperative's interests, while performing assigned duties in a responsible, safe and efficient manner.

10. EXTENSION OF PRIMARY SECONDARY & SERVICE LINES

10.1 Primary Line Extension Plan For Rural Service

The Cooperative will extend its electric primary distribution facilities, overhead or underground, at the discretion of the Cooperative, along and parallel and contiguous to State or County owned roadways as necessary to a point giving access to properties where service is requested. Single phase extensions of three hundred (300) feet or less will be made without charge. Three phase extensions of two hundred (200) feet or less will be made without charge. Extensions beyond these limits will require a Contribution in Aid of Construction (CIAC) of fifty percent (50%) of the cost.

However, if these extensions are contained in the most current long range engineering work plan, as needed in the future for reliability and/or continuity of service for the existing or projected Member load, the CIAC may be waived in part or whole depending on the projected time frame in the long range plan for the extension. If a CIAC is required, and within sixty (60) months, additional connections are made on the extension covered by the CIAC, a refund in part or whole shall be made to the Member making the CIAC.

10.2 Extension of Primary and Secondary System in Platted Developments

The Cooperative will extend its primary distribution system into platted residential developments in accordance with the desires of the developing party and state or local regulations. An amount equal to one hundred percent (100%) of the cost to install the system will be required for both overhead and underground extensions of the primary and secondary distribution system. During the first ten (10) years, as permanent service is connected to each dwelling in the development, an amount equal to seventy-five percent (75%) of the per lot amount paid will be returned to the developer. Amounts in excess of twenty-five (25%) percent held over ten (10) years, will be deemed forfeited and not refunded. The twenty-five percent (25%) is deemed a nonrefundable CIAC.

10.3 Delivery Service (120/240 volts) Extensions to Single Residential Units

The Cooperative shall extend service from its existing distribution system to residential units. Construction may be overhead or underground service based on the Member's desire and state or local regulations or the existing system in the area where service is to be given. A non-refundable Contribution in Aid of Construction (CIAC) of fifty percent (50%) of the cost for up to three hundred (300) feet for each service extension, will be required. The amount, however, shall not exceed two hundred dollars (\$200.00). Service extensions over three hundred (300) feet will require a CIAC of the full cost over the three hundred (300) feet.

10.4 Extensions to Commercial and other Non-Residential Members

The Cooperative's extensions of its primary and secondary service to commercial and other non-residential Members will require a non-refundable CIAC of fifty percent (50%) of the cost to install. In addition, a contract may be required, which may include a minimum term for which Delivery Service must be taken as well as a minimum bill based on the

investment in transformer(s) and other primary system demands placed on the Cooperative's system by the Member's load.

10.5 Prior Conveyance by a Developer

In those rare situations where the owner or developer of a platted subdivision has conveyed a lot to a private individual without having made provision for construction of the electric distribution system within the subdivision as required under this section, the Cooperative will design the electrical layout for the subdivision and install that portion of the design system as is necessary and convenient to provide service to the applicant. The developer's CIAC will be calculated and divided by the number of lots to be served. The applicant shall make a contribution in aid of construction (CIAC) payment to the Cooperative for their own lot(s) as determined above. This is in addition to any CIAC which may be required for the Delivery Service wires to the dwelling.

11. EASEMENTS

Members requesting Electric Delivery Service from the Cooperative shall be responsible for providing or securing easements without expense to the Cooperative and where necessary to allow the Cooperative to extend its Distribution Facilities and lines to the Member's meter pan.

- 11.1 Where the only facilities involved or contemplated are those necessary to provide Delivery Service to a single service of less than 600 volts, no written easement or right-of-way shall be required from the applicant for the service drop or service lateral as a condition of receiving Delivery Service; provided however, that the Cooperative may, at any time, require a written easement from a new applicant or existing Member where, in the Cooperative's sole judgment, such an easement is reasonable, not unduly burdensome and necessary in order to install distribution facilities beyond the property of the applicant or Member. However, a written and recordable easement shall always be required from the owner of the soil or property before the Cooperative installs poles or posts. All primary overhead and underground lines shall require a descriptive easement to be signed by the property owner. When less than 600 volt lines are installed underground, an easement as provided in this section shall be requested. If the owner declines, a "notice of underground wires" instrument must be signed by the owner. This form stipulates the existence of the underground lines on the property, their approximate location and is an acknowledgement by the owner of his/her obligation to protect the wires on the property by giving notice to the utility or Miss Utility for the location to be marked before excavating in the area where the wires are located. This instrument may be recorded as notice to future owners of the existence of the wires and this obligation.
- 11.2 Except as provided in Section 11.1 above, if it is necessary to acquire written easements from others such as abutting property owners, lessors, railroads, etc., in order for the Cooperative to serve the applicant, then the applicant shall be responsible for obtaining such rights without expense to and as the Cooperative deems reasonably necessary.
- 11.3 All extensions of primary lines over private property shall be on descriptive easements, and where practicable, be located on or adjacent to the property lines and boundaries of the property to be served. Where Delivery Service to future or potential Members is envisioned, both the primary lines and transformers shall be so located as to serve both the present applicant and future ones without additional easements.
- 11.4 Whenever the Cooperative determines that it is necessary to request a written easement as a condition of providing or continuing to provide Delivery Service, the applicant or Member shall be given the opportunity to grant either a "blanket" easement or a "specific" easement. A "blanket" easement may describe the type of equipment involved in broad general terms and need not specify where on the property it shall be placed. A "specific" easement shall describe, in a reasonable but not exact manner, the number, and type of facilities to be installed and the location on the property where they will be placed. Any applicant may require a specific metes and bounds description of the easement location, but the expense of obtaining such shall be on the applicant.

- 11.5 Any Member receiving service without having provided a written easement as permitted under Section 11.4 above shall be required, as a continuing condition of receiving service, to allow the Cooperative's agents and employees to go upon his lands for purposes of reading meters, inspecting, repairing, replacing, removing or upgrading equipment; and for the purpose of trimming, cutting, or removing trees, branches, or other vegetation which in the Cooperative's judgment threatens to interfere with the safe and efficient operation of its facilities. Any such Member shall not erect, install or place any natural or man-made object on his property in such a manner as will in the Cooperative's judgment, reasonably threaten to interfere with the safe and efficient operation of its facilities. The unreasonable refusal to grant access to the subject premises may result in the termination of Delivery Service at the pole or in some manner which may make restoration of service more expensive than normal.
- 11.6 Where, due to the nature of the property to be served, the Cooperative finds that the exact boundaries are of critical importance, the applicant will locate and mark such boundaries to the reasonable satisfaction of the Cooperative.
- 11.7 Where necessary, the applicant shall provide the Cooperative with access to the construction area by clearing all trees, tree stumps and obstructions as designated by the Cooperative. The clearing is to be completed in a reasonable time to meet service requirements. The Cooperative shall be responsible for any additional tree trimming that may be required for the clearance and safety of its facilities. If subsequent to construction start-up, the Cooperative is required to relocate or adjust any of its installed facilities due to change in grade, adjustments of property lines or change in plans, the cost of such relocation shall be borne by applicant, his successor or assigns. Easement's provided to the Cooperative shall be kept clear of trees, buildings and other obstructions which may limit the ability to reliably maintain electrical facilities.
- 11.8 The construction area as designed by the Cooperative shall be graded to within six (6) inches of final grade before the Cooperative will commence construction.

12. PAYMENT TERMS

12.1 Billing periods for the use of electric consumption determined from meter readings will be as close as possible to thirty (30) day intervals. This may vary from twenty-seven (27) days to thirty-three (33) days due to normal reading dates falling on Saturdays, Sundays and Holidays, and due to other conditions. Bills will be computed on the basis of the actual consumption covered by the meter readings, under normal conditions, except flat rate accounts as defined under approved rate schedules. Under abnormal conditions, bills will be estimated for a period not to exceed two (2) consecutive months within a twelve (12) month period.

12.2 When Bills are Payable

12.2.1 The bills are due when rendered and are past due in twenty-seven (27) days from the date on the bill. All payments must be received by the Cooperative prior to the next meter reading date.

12.2.2 If payment for bills rendered is not received by the Cooperative within the prescribed time frame a late-payment penalty of one and one-half percent (1-1/2%) per month on the unpaid balance will be added to the Customer's account.

12.2.3 Post-dated checks for payment of service(s) will not be accepted.

12.2.4 The late payment penalty will be waived if the consumer has not been delinquent during the preceding twelve (12) months.

12.3 Levelized or Budget Billing Plan

A levelized payment plan (Budget Billing) is available to qualifying Members in an effort to equalize payments throughout the year.

12.3.1 Plan Description

The plan can begin anytime during the year, provided a twelve (12) month billing period history is available or the Member and the Cooperative can agree on an estimated twelve (12) month period history for the purposes of calculating the levelized period amounts. The exact payment amount will be determined by averaging the kilowatt hours used in the previous twelve (12) billing periods and recalculating the average bill based on an average consumption and the current rates. The recalculation and a review will be done quarterly in March, June, September and December for bills due the following quarter. While dollar amounts may vary four times per year, the Member will be kept more current with consumption and current rates than with a fixed amount for twelve (12) periods.

12.3.2 Plan Eligibility

Any Member who meets all the following requirements may request participation in the plan:

- (a) an actual twelve (12) months' billing period history or an agreement with the Cooperative on a hypothetical twelve (12) month billing history which can be used in calculation of a levelized payment amount.
- (b) no checks returned by the member's bank within the past year for reasons listed under 12.8.2.
- (c) no more than three (3) late payments and/or more than one disconnection for failure to pay in the previous twelve (12) billing periods.
- (d) no disconnection's for theft or meter tampering in the past five (5) years.

12.3.3 No Relief of Payment Obligations

Participation in this Plan does not relieve the Member from the obligation to make regular period payments in an amount at least equal to the levelized payment amount stated on the bill. All payment terms stated in this section shall apply. Failure to abide by the terms of the Plan will result in removal from the Plan participation. Those Members so removed will not be eligible for reinstatement for one year.

12.4 Disconnection for Failure to Pay

12.4.1 If payment is not received by the Cooperative prior to the next meter reading date, the Cooperative will send a Disconnection Notice with the next regular bill, notifying the Member of impending termination of Electric Supply and Delivery Service and combined Electric Supply and Delivery service. This notice shall include any applicable late charge and notice of service disconnection if payment is not received within fourteen (14) calendar days from the date of the notice. The bill and notice shall be sent by first class, prepaid mail and deposited in the United States Postal Service and addressed to the Member at the last known mailing address appearing on the records of the Cooperative.

12.4.2 When a Cooperative employee visits the property to disconnect service for failure to pay, the Member if available, will be given the opportunity to make payment rather than be disconnected. If the Member elects to pay, a thirty dollar (\$30.00) Collection Charge will be assessed. This charge will apply for any collections visit to the property that does not result in disconnection.

12.5 Payment Agreement

The Cooperative may make arrangements for a modified payment schedule with a Member who is unable to pay his or her bill for Delivery Service or combined Electric Supply and Delivery Service to the Cooperative due to unusual or severe circumstances. There will be a late payment penalty levied against all payment agreements of one and one-half percent (1-1/2%) per month on the unpaid balance. Any party to a payment agreement who fails to meet the obligations of the agreement made with the Cooperative, is subject to disconnection, following seventy-two (72) hours notice by letter or telephone to a number given in the payment agreement.

12.6 Restoration of Service

- 12.6.1 A restoration of service charge will be paid by the Member in order to restore service to the Member whose service has been disconnected for any reason, except as specified in Section 5.3.6. Any Member disconnected under the provisions of these rules and regulations for nonpayment must pay all overdue bills (past and present), a restoration of service charge, and a deposit when required, before service will be restored.
- 12.6.2 If restoration is requested between 8:00 am and 8:00 pm Monday through Friday, Holidays excepted, the restoration of service charge will be forty dollars (\$40.00). Request for restoration on the same day under this provision must be received no later than 8:00 p.m.
- 12.6.3 If restoration requests are received between 8:01 p.m. and 12:00 a.m., a restoration of service charge of ninety-six dollars (\$96.00) will be required, Monday through Friday, Holidays excepted.
- 12.6.4 Emergency restorations at times other than the hours discussed above will be made by the Cooperative at the discretion of the Cooperative only in emergency situations. A restoration of service fee of one hundred and seventy-two dollars (\$172.00) will be charged. This means that Holiday and weekend restorations will require the higher fee described above.
- 12.6.5 If payment is not at the premise when specified by the Member and a second visit is required to make restoration, a Service Fee will be charged for the Cooperative employee's visit. This fee will be thirty dollars (\$30.00) between 8:00 a.m. and 8:00 p.m., Monday through Friday, Holidays excepted. Section 12.6.4 shall apply at all other times.

12.6.7 Failure to Receive a Bill

Failure to receive a bill will not entitle the Member to remission of any charge for nonpayment within the time specified.

12.7 Advance Payments

Advance payments may be made by the Member to the Cooperative at any time. The amount of the advance payment may be determined by the Member. Bills will be rendered monthly showing the amount of the current bill and the amount of the advanced payment credited thereto.

12.8 Checks Returned From Banks

- 12.8.1 Checks received in payment of bills rendered for, but not limited to Electric Supply and Delivery Service, Member Deposits, and Restoration Charges, which are returned to the Cooperative unpaid by the Member's bank and authorized attempts by the Cooperative to draft members accounts with insufficient funds, will result in an

additional charge of twenty-five dollars (\$25.00) per check or bank draft attempt per occurrence.

12.8.2 After two (2) checks are returned to the Cooperative unpaid by the Member's bank on a consumer's account or two (2) authorized attempts by the Cooperative to draft members accounts within, a twelve (12) month period for which there are insufficient funds, a closed account, predated, differing amount, signature missing or similar reasons, the Cooperative will not accept checks in payment of electric bills. Payments may be accepted on a "Cash Only" basis, including money orders, credit cards payments and certified checks.

12.9 Member's Deposit to Guarantee Payment of Final Bills

12.9.1 The Cooperative may require from a Member or prospective Member, a cash deposit to guarantee payment for both electric supply and delivery service components of the final bills. Such deposit shall not be less than five dollars (\$5.00) nor more in amount than an amount equal to two-twelfths (2/12) of the estimated annual revenue or as may be reasonably required by the Cooperative in cases involving service for short periods. Service may be denied or terminated for failure to pay a deposit when requested. Deposits shall not be applied against current delinquent bills.

12.9.2 Required deposits may be deferred at the Member's request to the first month's bill or may be paid in installments over three (3) monthly billing periods.

12.9.3 Simple interest will accrue on deposits at an annual rate equal to the average of the percent yields of the 1-year Treasury constant maturities for September, October and November of the preceding year. Interest will begin to accrue when the deposit has been paid in full; however, no interest will be paid unless the deposit is held longer than ninety (90) days. The deposit shall cease to draw interest on the date it is applied or on the date service is terminated. Deposits will automatically be applied to the account following payment of twelve (12) consecutive bills without arrears.

12.9.4 Deposits may be collected from:

12.9.4.1 any existing Member who:

- 1) Has been disconnected for non-payment
- 2) Has rendered two checks returned to the Cooperative unpaid by the bank for reasons listed in 12.8.2 in any twelve (12) month period.
- 3) Has been delinquent three (3) times in the current twelve (12) month period.

12.9.4.2 New Commercial and Industrial Members.

12.9.4.3 Members transferring service within the State of Delaware who have two (2) bills with balances forward in the six (6) months preceding the request for transfer.

- 12.9.4.4 New Members with unsatisfactory credit as defined by a prior history of delinquency with the Cooperative or detrimental credit information from adverse credit reports from recognized credit reporting services or adverse credit reports from recognized credit reporting services or adverse credit history with their immediate past utilities. Those Members, required to provide a deposit under this section, shall be advised of the source and nature of the adverse credit information and given an opportunity to correct any inaccurate information.
- 12.9.4.5 Members found to be using names other than their own legal name when use of their own name would create an impediment to service such as requiring payment of delinquent bills or a deposit.
- 12.9.5.6 Members found tampering with or guilty of abuse of Cooperative's meters or equipment.
- 12.9.4.7 Persons who were adult Members of a previous household which has a delinquent account with the Cooperative.

12.9.5 Adjustment of Deposits

Deposits will be subject to review to insure that they are sufficient, but do not exceed two-twelfths ($2/12^{\text{th}}$) of an estimated annual revenue. Differences will be applied to the account.

12.9.6 Residential Deposit Computation

Deposits on residential accounts will not exceed two-twelfths ($2/12^{\text{th}}$) of the estimated annual revenue or one hundred and twenty-five dollars (\$125.00), whichever is the lesser, except in the following cases where the full two-twelfths ($2/12^{\text{th}}$), regardless of amount, will be collected from Members who:

- 12.9.6.1 Are shut-off for a second time in any twelve (12) month period.
- 12.9.6.2 Have been found to be tampering with a meter, load management device, service limiting unit or using service that has been tampered with or restored by someone other than an authorized Cooperative employee or its agent.
- 12.9.6.3 Rendered two (2) checks returned to the Cooperative unpaid by the bank for reasons listed in 12.8.2 within a twelve (12) month period.

12.9.7 Deposit Amounts

Deposits will be collected in whole dollar amounts.

13. DISCONTINUANCE OF THE SUPPLY OF ELECTRICITY

The Cooperative reserves the right to discontinue furnishing electrical service to a Member, irrespective of any claims pending against the Cooperative, upon the occurrence of any one or more of the following events:

13.1 At Any Time Without Notice

- 13.1.1 Whenever the Cooperative, in its opinion, has reasonable cause to believe that the Member is receiving Delivery Service or Electric Supply and Delivery Service without paying therefore, or that its meter, wires, or other apparatus have in any manner been tampered with. In either of these events, the Cooperative shall have the right, in addition to its other rights as provided in these Tariffs filed with the Commission, to require the Member, at the Member's own expense, to have installed in accordance with the Cooperative's specifications and subject to its approval, wiring, conduits, and lock boxes or meter boxes.
- 13.1.2 Whenever, in the Cooperative's opinion, the condition of the Member's wiring, equipment, and appliances, is either unsafe or unsuitable for receiving electricity, or when the Member's use of electricity or equipment interferes with, or in the opinion of the Cooperative may be detrimental to the Delivery Service of electricity by the Cooperative to any other Member.
- 13.1.3 Where Delivery Service of electricity is being furnished over a Member's private line, or over a line which is not owned or leased by the Cooperative whenever, in its opinion, such line is either unsafe or is in an unsuitable condition, or is inadequate to receive Delivery Service of electricity.
- 13.1.4 Whenever the Member has denied a representative of the Cooperative access to the Cooperative's meter, wires, or other apparatus installed on the Member's premises.
- 13.1.5 To protect the Cooperative from fraud or abuse.
- 13.1.6 Unavoidable shortages or interruptions in the Cooperative's source of supply, or other causes of emergency.
- 13.1.7 Emergency repairs or alterations or for system improvements and extensions.
- 13.1.8 For providing a false name or social security number or for failing to disclose upon request, that past services have been received and not paid for under a different name or social security number, if the Cooperative has reported a theft of services to responsible authorities .
- 13.1.9 Whenever environmental or other hazardous conditions would expose Cooperative employees to undue risk in the maintenance of Delivery Service.

13.2 With Notice from the Cooperative to the Member

- 13.2.1 Notice of discontinuance shall be considered to be given a Member when a copy of such notice is left with the Member or left at the premises where the bill is rendered, or deposited in the United States Postal Service, addressed to the Member's last post office address shown on the records of the Cooperative.
- 13.2.2 In all cases where the Delivery Service of electricity is discontinued by reason of the Member's negligence or violation of any of the Cooperative's Tariffs as filed with the Commission, or with any of the conditions or obligations of any agreement with the Cooperative for the purchase of Delivery Service or Electrical Supply and Delivery Service, there shall then become due and payable, in addition to the bills in default, an amount equal to the minimum monthly charge for the unexpired term of the agreement, not as a penalty, but in lieu of the income reasonably to be expected during the unexpired term of the agreement.
- 13.2.3 The Delivery Service of electricity will be disconnected to any Member within a reasonable time after receipt of proper notification from the Member to the Cooperative. This request for disconnection of service does not relieve the Member of his obligation to the Cooperative.
- 13.2.4 With proper notice, the Cooperative may disconnect any Member for failure to pay a deposit as required by these Terms and Conditions (Refer to Section 12.9.2).
- 13.2.5 With proper notice the Cooperative may disconnect any Member for failure to comply with any of the Cooperative's Tariffs as filed with the Commission, or with any of the conditions or obligations of any agreement with the Cooperative for the purchase of electricity.

13.3 Service Limiting Devices

- 13.3.1 At the Cooperative's option, in lieu of disconnection of the residential Member for nonpayment, pursuant to Section 12, the Cooperative may install a service limiting device that restricts the amount of power flow to the Member.
- 13.3.2 If arrangements to pay are not completed within one billing cycle, following appropriate notice, the service limiter and meter will be removed. An additional trip charge of thirty (\$30.00) dollars will be added to the outstanding bill.

14. CONDITIONS OF SERVICE

14.1 Motors

14.1.1 The Cooperative shall be informed in writing outlining requests for service to motor installations, welders, and x-ray equipment with the following information:

- (a) Proposed location, at which time the Cooperative will inform the consumer as to phase and service voltage availability.
- (b) Type of motor, load, equipment.
- (c) Proposed phase and voltage requirements.
- (d) Locked rotor code letter or locked rotor ampere rating.
- (d) Other non-standard operating characteristics.

14.1.2 The Cooperative reserves the right to refuse service to motors having a starting current greater than three and one-half (3 ½) times the running current and to polyphase motor installations having a total simultaneously operating horsepower load of thirty (30) or more.

14.1.3 Extension of Primary, Secondary and Service Line (Refer to Section 10 regarding the cost of providing service.)

14.2 Reverse Phase Relay

The Member shall install, at his expense, a reverse phase relay of approved type on all motors and other equipment where a definite direction of rotation must be maintained.

14.3 Phase Protection

The Member shall install, at his expense, suitable voltage or current type devices which will protect his equipment from damage in the event of phase outages.

14.4 Minimum 3 Phase, 480 Volt Load

The Cooperative reserves the right to deny service to 3Ø, 480V loads less than 30 HP connected

14.5 Power Factor Adjustments

The Member shall agree to maintain unity power factor as nearly as practicable. Registered demand over 50 kilowatts will be adjusted when the average power factor is lower than ninety (90%) percent. Registered demands under fifty (50) kilowatts may be adjusted if and when the Cooperative deems necessary. Such adjustment will be made by increasing the measured demand one percent (1%) for each one percent (1%) by which the average power factor is less than ninety (90%) percent lagging.

14.6 Fluctuations

Electric Delivery Service must not be used by the Member or its Electric Supplier in such a manner as to cause unusual fluctuations or disturbances in the Cooperative's delivery system. Should such fluctuation or disturbance be caused by the Member or its Electric Supplier, the Cooperative may discontinue service or require the Member to modify their installations or install approved controlling devices.

The Member shall be responsible for notifying the Cooperative of the type of equipment installed in order that the proper Cooperative facilities may be in place to adequately serve the Member. The costs of special facilities installed to provide service to loads which cause fluctuations or disturbances, to avoid the adverse effects on electric Delivery Service to others, shall be borne by the Member.

15. MEMBER USE OF SERVICE

15.1. Relocation of Meters

- 15.1.1 It shall be the responsibility of the Member to have an electrician install a new service entrance and meter socket or move the existing service entrance and meter socket to a proper location approved by the Cooperative where said Member desires to enlarge, build-on, or add to any building upon which there is an existing meter and where said meter will become enclosed or over built, whether it be a screened porch or other. The Member will be billed for service charges completed by the Cooperative.
- 15.1.2 Any Member planning to install new siding on a building where there is an existing meter shall so notify the Cooperative a minimum of seventy-two (72) hours in advance of the time the meter should be removed to permit the installation of the siding. The Cooperative will remove the meter to allow the contractor to complete work in that area. In accordance with Section 3.2(c), the Member may be billed for the service provided by the Cooperative.
- 15.1.3 Any Member planning a change of meter location will notify the Cooperative a minimum of seventy-two (72) hours in advance of such change. The Cooperative will disconnect the service while the electrician makes the necessary changes. In accordance with Section 3.2(c), the Member may be billed for the service provided by the Cooperative.
- 15.1.4 No member or electrician is authorized to remove or tamper with any meter of the Cooperative without expressed permission from the Cooperative to do so.
- 15.1.5 In Accordance with Delaware Code, whenever the consumer or electrician modifies service from the utility, an inspection by a certified electrical inspection agency is required as outlined in the application for State and National Electric Code before the utility is permitted to restore service. Provision for inspection should be made prior to disconnection if time out of service is to be kept to a minimum. Provision for emergency service restoration will be made, if the licensed electrician assumes responsibility and subsequently discharges Delaware Electric Cooperative, Inc., of any liability through the signing of a release. This release is only good for a maximum period of 30-days.

15.2 Relocation of Facilities at Member Request

- 15.2.1 When a Member requests the relocation of an existing facility, he/she shall be responsible for the costs incurred by the Cooperative in making the relocation.
- 15.2.2 If the change results in a betterment of the Cooperative lines, the Member may be credited with that betterment. However, the decision as to the betterment of the facilities shall rest with the Cooperative.

15.2.3 An outdoor light will not be installed or re-installed until an agreement is signed and the location designated. In the event, the Member either requests a change in location, or, after causing the light to be removed, requests reinstallation of such light (within one year) the change in location or the re-installation will be made only at the Member's expense and at such time convenient to the Cooperative.

15.2.4 When a Member requests their service drop to be changed from overhead to underground service, and the service drop is not operationally inadequate to provide reliable service then the Member shall pay the Cooperative the actual cost of making such change.

15.3 Characteristics of Service

15.3.1 Transient Voltages

Members are cautioned that certain types of electronic equipment and computers are sensitive to transient voltages which typically occur in commercial power systems during operation. The Cooperative shall not be liable for transient voltage-related damage or loss. The Cooperative will provide information to the Member or applicant on protective devices, upon request.

15.3.2 Superposition of Electric Signal on the Cooperative's Electric System

When the Member or the Member's Electric Supplier couples to or superimposes any signal on their electric system for equipment control, load management control, carrier current transmission, signal systems, communication broadcasting or any other purpose, the Member shall be responsible for preventing any such signals from being imposed upon or entering the Cooperative's metering and electric system.

15.3.3 Power Factor

The average power factor under the operating conditions of the Member's load at the point where the Delivery Service is metered shall not be less than ninety percent (90%) lagging.

Where lighting, welding, motors or other electrical equipment or devices having low power factor characteristics are installed, the Member shall furnish, install and maintain, at their own expense, corrective apparatus which shall increase the average power factor of the individual units or the entire installation to not less than ninety percent (90%) lagging. The Cooperative will provide information to the Member on power factor correction devices, upon request.

15.3.4 Use Other Than Stated In Contract

The Cooperative's Delivery Service shall not be used for any purpose or in any place other than that stipulated in the Member's contract for Delivery Service except by written consent of the Cooperative.

15.3.5 Characteristics of Service

The Delivery Service specified and furnished by the Cooperative and electric service furnished by either the Cooperative under the combined Electric Supply and Delivery service or furnished by the Member's Electric Supplier, shall consist of sixty (60) hertz, single phase or three phase alternating current at one standard primary or secondary voltage. The type of service (number of phases and voltages) available varies with the location and load.

Voltage delivered to Members shall normally be maintained within the limits prescribed by the regulations of the Public Service Commission of Delaware, except under emergency conditions and/or conditions beyond the reasonable control of the Cooperative.

16. POWER COST ADJUSTMENT

16.1 General

Bills rendered under all Service Classifications of this Tariff shall be increased or decreased to offset any increase or decrease in power cost imposed by any supplier of electric power upon Delaware Electric Cooperative, Inc. Such adjustments shall be made on the basis of the Member's kilowatt-hour consumption. The Cooperative shall provide written notice to its Members and the Delaware Public Service Commission not less than thirty (30) days prior to implementing any such adjustment.

16.2 Calculation of the Adjustment Factor

On or by the first day of March of each year the Cooperative shall calculate the adjustment factor to be used for the next fiscal year (April 1 through March 31) based upon the projected purchased power costs and kWh sales for that 12-month period. The projected purchased power costs shall be adjusted for any over or under collection of power costs for the prior fiscal year. The difference between that amount and the amount of purchased power expense included in current retail base rates equal to the product of \$0.06031 times the projected kWh sales, shall be divided by the projected kWh sales to determine the adjustment factor for the fiscal year.

16.3 Tracking the Adjustment Factor

Actual monthly purchased power costs and kilowatt-hour sales shall be recorded and monitored by the Cooperative. Each month the Cooperative will recompute the total power costs and total estimated kWh sales for the current fiscal year, based on actual data as available and revisions to projected data as deemed appropriate by the Cooperative to reflect current costs and other relevant factors. At any time, should such computations indicate that continued use of the adjustment factor then in effect for the remainder of the fiscal year would result in a under recovery or over recovery of the projected purchased power costs by more than four (4) percent during the remaining portion of the fiscal year, the Cooperative shall apply to the Commission for a change in the adjustment factor, subject to the notification requirements in Section 16.1, and the Commission shall affix a new factor for the balance of the current fiscal year designed to recover the Cooperative's power cost over the remainder of the current fiscal year.

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17. PUBLIC UTILITY TAX

In addition to the charges as provided for directly in the rates, the Cooperative shall add an amount equal to four and one fourth (4 ¼%) percent to the gross amount otherwise charged under the rates for all General Service, Irrigation, Large Commercial, Primary, Industrial and Lighting Service in accordance with the State Utility tax Code of the State of Delaware.

Any Member qualifying for a reduced taxable rate is responsible for submitting all qualifications in the specified format to the State Department of Revenue. Upon receipt of the States approval and upon their direction the Cooperative will then modify the Members account to accommodate the specified changes.

18. SMALL POWER PRODUCTION - COGENERATION

18.1 Criteria for Qualifying Facilities

Criteria for qualification of small power production facilities and cogeneration facilities are the same as set out in FERC's rules (18 C.F.R. Part 292).

- a. A small power production facility qualifies if it meets the following criteria:
 - (1) The first requirement is that the power production capacity of the facility, together with the capacity of any other facilities that use the same energy resource and are owned by the same person and are located at the same site, may not exceed 10 megawatts.
 - (2) The second requirement is that the primary energy source of the facility must be biomass, waste, renewable resources, or any combination thereof. This means that more than fifty (50) percent of the total energy input must be in these categories. In addition, the aggregate use of oil, natural gas, and coal by the facility may not exceed twenty-five (25) percent of its total energy input during any calendar year.
 - (3) Thirdly, a small power production facility will not be eligible for qualifying status if more than fifty (50) percent of the equity interest in the facility is held by an electric utility or public utility holding company or any person owned by either.
 - (4) If a small commercial or residential customer owns and operates an electric generation facility that has a capacity of not more than 25 kilowatts and whose primary fuel is either solar, wind, hydro or other forms of renewable energy they may qualify for special consideration under the Electric Restructuring Act of 1999. In addition, the generation facility must be located on the customer's premise, interconnected and operated in parallel with the electric distribution system and intended primarily to offset all or part of the customer's own electric requirements. Then the Cooperative would meter the facility under section A-2 of the Technical Requirements For Parallel Operations of Member-Owned Generation.
- b. A Cogeneration facility may be a qualifying facility if it satisfies two requirements.
 - (1) First, it must meet the same ownership test as that required for a small power production facility.
 - (2) Secondly, it must meet any operating and efficiency standards described in Paragraph 292.205 (a) and (b) of the FERC's rules.

18.2 Purchase of Output from Qualifying, Facilities

18.2.1 Section 210 of the Public Utility Regulatory Policies Act of 1978 obligates the Cooperative upon request to purchase energy generated by a Member at avoided cost. There are three basic types of transactions available to the Member with a qualifying cogeneration or small power production facility. A diagram of the meter

locations for each option is shown in "Technical requirements For Parallel Operation of Customer-Owned Generation".

OPTION A: "Gross Transfers"

Under this option, two meters with detent to prevent reverse registration are installed. One meter measures the Member's total power requirements and the other meter records total energy generation. Total power requirements would be billed at the service schedule applicable in the absence of the Member's generation and total energy supplied by the Member's generator would be covered under this schedule.

OPTION B: "Net Transfers"

Under this option, the Member generates to supply his own load; he sells to the Cooperative the generated energy in excess of his own load and purchases only his requirements in excess of his generation. Two meters with detent to prevent reverse registration would be installed; one to meter the net electrical flow from the Cooperative to the Member, and the other to meter the net electrical flow from the Member to the Cooperative. The two meters would measure "net" electrical flow. The net flow from the Cooperative would be billed at the Cooperative's standard rate schedule as applicable, while the net flow to the Cooperative would be covered under this schedule.

OPTION C: "No Sale"

Under this option, the Member generates energy to supply all or a portion of his own load and purchases any additional requirements from the Cooperative. One meter would be installed, with detent to prevent reverse registration with the type of meter installed as determined by the applicable standard rate schedule. The meter would measure the net electrical flow to the Member, without offset for periods when the Member's generation exceeded the Member's electric requirements, with billing at the Cooperative's standard rate schedule as applicable.

18.2.2 The qualifying producer's right to sell power to the Cooperative may be subject to temporary curtailments when, as a result of operational circumstances, the delivery of such power would interfere with the safe, efficient, and economic operation of the Cooperative's power system.

18.2.3 All qualifying producers that desire to sell power to the Cooperative will be required to execute contractual agreements.

18.3 Purchase Price for Power from Qualifying Facilities

The purchase price of the output from the qualifying facility will be in accordance with the appropriate rate schedule as may be changed from time to time.

18.4 Responsibility for Interconnection and Metering Costs

- 18.4.1 Owners of qualifying facilities will be required to pay for any additional transmission or distribution costs (including the costs of metering, transformation, system protection, and safety equipment) to the extent that such costs are in excess of those that the Cooperative would have incurred if the qualifying facilities were not installed.
- 18.4.2 Existing consumers of the Cooperative that subsequently install qualifying facilities may also be required to compensate the Cooperative for the unamortized costs of any existing transmission or distribution facilities that are rendered surplus by the changes in the consumer's supply requirements.
- 18.4.3 The Payment of the above interconnection, metering, and other costs may take the form of a lump sum payment.
- 18.4.4 The owner is responsible for obtaining final approval for the interconnection of facilities from the Cooperative prior to making a commitment to purchase or begin construction of the project.

18.5 Safety and System Protection Requirements

System safety and protection requirements shall be as specified in "Technical Requirements for Parallel Operation of Customer-Owned Generation."

19. RETAIL COMPETITION

19.1 Enrollment Packages

19.1.1 Provision of Enrollment Packages

Enrollment packages shall be mailed to Members at no charge one time upon Member request. A fee of \$4.75 shall be charged to the Member for each subsequent enrollment package requested.

19.1.2 Contents of Enrollment Packages

19.1.2.1 Members with Peak Monthly Load of 300kW and Above

For Members with peak monthly load of 300 kW and above, enrollment packages will contain up to 12 months of interval usage data in Excel format on a diskette. This data will be provided in the first requested enrollment package free of charge. Fees for the subsequent provision of data shall be assessed as set forth in Rule 19.5.

19.1.2.2 Members with Peak Monthly Load Below 300 kW

For Members with peak monthly load below 300 kW, enrollment packages will contain up to 12 months of monthly usage data. This data will be provided in the first requested enrollment package free of charge. Fees for the subsequent provision of data shall be assessed as set forth in Rule 19.5.

19.2 Time Required For Change Of Electric Supplier

A Member will begin receiving Electric Supply from a selected electric supplier on the next scheduled meter reading date following the Electric Supplier notifying the Cooperative of the Member selection a minimum of fifteen (15) calendar days prior to the scheduled meter reading date. If the Cooperative is notified less than fifteen (15) calendar days prior to the next scheduled meter reading date, the Member will begin receiving Electric Supply from a selected Electric Supplier on the following regularly scheduled meter reading date.

19.3 Members Return To The Cooperative For Electric Supply And Delivery Service

19.3.1 Members with Peak Monthly Load of 300kW and above

Members with peak monthly load of 300 kW and above who receive Electric Supply from an alternative Electric Supplier and subsequently return to the Cooperative for both Electric Supply and Delivery Service shall be required to retain the Cooperative as their Electric Supply and Delivery Service provider for a minimum of twelve (12) calendar months.

19.3.2 Members with Peak Monthly Load of Less Than 300 kW

There is no retention period for Members whose peak monthly load is less than 300 kW

19.4 Off Cycle Meter Reading

A twenty-five dollar (\$25.00) charge shall be assessed to a Member who requests an off-cycle or unscheduled meter reading to facilitate the change of the Member's Electric Supplier.

19.5 Charges for Usage Data

The following charges will apply for usage data when requested other than in the first first requested enrollment package:

12 months of monthly usage data	\$ 3.25
One month of 15-minute interval load data	\$ 43.00
12 months of 15-minute interval load data	\$ 122.00

19.6 Non-Standard Metering Requests

Members requesting a change in metering equipment from the standard metering utilized by the Cooperative shall be assessed a charge for the requested change in metering equipment. The Member request for a change in metering equipment will be evaluated by the Cooperative and an estimate will be presented to the Member for approval, where applicable. Work will begin upon approval of the estimate by the Member and payment of the estimated amount to the Cooperative.

19.7 Billing

All Member electric bills will be issued as a consolidated bill by the Cooperative with Electric Supply and Electric Delivery charges set forth separately.

19.8 Payment Posting

A Member's payment will be posted to the Member's account as follows:

- a) Arrears for Cooperative Electric Supply and Delivery Service or Delivery Service.
- b) Arrears for Electric Supplier charges.
- c) Current charges for Cooperative Electric Supply and Delivery Service or Delivery Service.
- d) Current charges for Electric Supplier.

RESIDENTIAL SERVICE
SCHEDULE R

1. AVAILABILITY

Available to Members of the Cooperative desiring Electric Delivery or Electric Supply and Delivery Service taken through a single meter used in and around the residence for domestic purposes and for service on a farm including preparation of the farm's products for market.

This Schedule is intended for service to single residential house keeping units and is not intended for multi-family dwellings, for processing of farm products produced by others, for separately metered operations, for commercial or industrial purposes. The Member shall not use a motor in excess of 10 H.P. without prior approval of the Cooperative.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase secondary or primary at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Summer Billing Months June thru September</u>	<u>Winter Billing Months October thru May</u>
Distribution Delivery Service		
Customer Charge	\$6.65	\$6.65
Distribution Charge		
First 700 kWh	\$0.01894	\$0.01894
Over 700 kWh	\$0.01894	\$0.01894
Energy Supply Service		
Transmission Service Charges		
Transmission Rate	\$0.00362	\$0.00362
Ancillary Service Rate	\$0.00263	\$0.00263
Electric Supply Service Charge		
First 700 kWh	\$0.06314	\$0.05814
Over 700 kWh	\$0.06314	\$0.04284

4. MINIMUM CHARGE

The minimum charge shall be the Customer Charge.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Supply and Delivery Service for the members of the Delaware Electric Cooperative, Inc., shall govern, where applicable, the delivery of service under this service classification.

7. TERMS OF PAYMENT

The bills are due when rendered and are past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

RESIDENTIAL SERVICE - LOAD MANAGEMENT
SCHEDULE R-LM

1. AVAILABILITY

Limited availability to Members of the Cooperative taking Electric Delivery or Electric Supply and Delivery Services taken through a single meter used in and around the residence for domestic purposes and for service on a farm including preparation of the farm's products for market. Members taking service under this schedule agree to allow the Cooperative to cycle off and on the Members electric domestic water heaters and/or central air conditioners during those times that demand and energy for electricity on the Cooperative's system is anticipated to be high capacity or high cost.

This Schedule is intended for service to single residential housekeeping units and is not intended for multi-family dwellings, for processing of farm products produced by others, for separately metered operations, or for commercial or industrial purposes. The Member shall not use a motor in excess of 10 H.P. without prior approval of the Cooperative.

Availability is limited to those Members meeting the above criteria who have domestic electric hot water heaters or central air conditioning units of appropriate size and condition to justify inclusion in the Cooperative's Load Management program. All of the Members' like appliances must be connected to the Cooperative's cycling equipment.

Availability is further limited to those Members with an average billing period usage of five hundred (500) kilowatt hours based on the total for the past twelve (12) billing periods. In periods in which the usage drops below three hundred (300) kilowatt hours, no water heater credit will be given. If the billing period usage falls below five hundred (500) kilowatt hours during the months of April, May or October, or no load control was used during the month, no air conditioner credit will be given.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

Service to electric domestic water heaters is subject to control by the Cooperative during peak demand and/or energy periods each month. Service to electric central air conditioner compressors is typically subject to control by the Cooperative during peak demand and energy periods in the months of April, May, June, July, August, September and October unless required by system operating emergencies.

RESIDENTIAL SERVICE - LOAD MANAGEMENT
 SCHEDULE R-LM (Continued)

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Summer Billing Months June through September</u>	<u>Winter Billing Months October through May</u>
Distribution Delivery Service		
Customer Charge	\$6.65	\$6.65
Distribution Charge		
First 700 kWh	\$0.01894	\$0.01894
Over 700 kWh	\$0.01894	\$0.01894
Energy Supply Service		
Transmission Service Charges		
Transmission Rate	\$0.00362	\$0.00362
Ancillary Service Rate	\$0.00263	\$0.00263
Electric Supply Service Charge		
First 700 kWh	\$0.06314	\$0.05814
Over 700 kWh	\$0.06314	\$0.04284

4. MINIMUM MONTHLY CHARGE

The minimum charge shall be the Customer Charge.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. LOAD MANAGEMENT CREDIT

Each Member served under this rate shall be given a credit of two dollars (\$2.00), deducted from the monthly bill, for each month that the electric domestic water heater is available to the Cooperative for de-energization during peak load periods (subject to limitations in Section One (1) above).

Each Member served under this rate shall be given a credit of two dollars (\$2.00), deducted from the monthly bill for each summer month (June, July, August and September) that the central air conditioner compressor is available to the Cooperative for de-energization during peak load periods.

Each Member served under this rate shall be given a credit of two dollars (\$2.00), deducted from the monthly bill for each month (April, May and October) that the central air conditioner is actually de-energized by the Cooperative during peak load periods. The credit will be given on the succeeding billing period following the month in which de-energization occurred.

7. EQUIPMENT

Each Member served under this rate agrees to allow the Cooperative to install, own, maintain or remove, at no expense to the Member, all equipment by the Cooperative to accomplish the purpose described herein.

8. TERMS AND CONDITIONS

A. The terms and conditions, applicable only to Electric Delivery or Electric Supply and Delivery Service Members of the Delaware Electric Cooperative, Inc., shall govern where applicable, the delivery of service under this service classification.

B. Any action by the Member or agent to deactivate, circumvent or otherwise render the control system ineffective shall constitute tampering and be subject to disconnection as provided in Section 13.1.1 and 13.1.5. In such situations, the device will be removed, the cost of installation, removal and repair, if necessary, will be charged to the Member. If the time of the tampering can be determined, the amount of credits issued during that time period will be recaptured and charged to the Member. If the time of the tampering cannot be determined, the amount of the credits issued since the installation of the device will be recaptured and charged to the Member. In no event shall the period for recapture extend beyond thirty-six (36) months. Payment may be required to continue service. A deposit may also be required as provided under Section 12.9.4.6. Legal remedies may be taken as deemed appropriate.

9. TERMS OF PAYMENT

The bills are due when rendered and are past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

RESIDENTIAL ELECTRIC SPACE HEATING SERVICE
SCHEDULE R-SH

1. AVAILABILITY

The rate is available to any Member desiring Electric Delivery or Electric Supply and Delivery Service for household and other related uses in a single private dwelling or dwelling unit and pertinent detached buildings, and has a permanently installed electric space heating system which is the primary source of heating for the dwelling; is adequate, under the Cooperative's standard calculating procedures, to heat such a space under normal design temperatures; and, has a total heat loss of not less than five kilowatts (KW), as calculated under the aforementioned Cooperative procedures. Appropriate electric space heating systems are limited to the following:

- a. electric resistance heating with baseboard, ceiling cable or panel, electric wall units, electric furnace or heat storage units; or
- b. air to air or geothermal heat pump system (open and closed loop).

When served through the same meter as the electrically space heated dwelling unit, no farm or other commercial applications may be covered by this rate except as may be incidental to farmstead operations such as area lighting, home office or other incidental uses. Some of the prohibited uses are poultry houses, dairies, confinement feeding, grain drying, irrigation and commercial buildings.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

RESIDENTIAL ELECTRIC SPACE HEATING SERVICE
 SCHEDULE R-SH (Continued)

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	Summer Billing Months <u>June through September</u>	Winter Billing Months <u>October through May</u>
Distribution Delivery Service		
Customer Charge	\$6.65	\$6.65
Distribution Charge		
First 700 kWh	\$0.01257	\$0.01257
701 to 1200 kWh	\$0.01257	\$0.01257
Over 1200 kWh	\$0.01257	\$0.01257
Energy Supply Service		
Transmission Service Charges		
Transmission Rate	\$0.00362	\$0.00362
Ancillary Service Rate	\$0.00263	\$0.00263
Electric Supply Service Charge		
First 700 kWh	\$0.07085	\$0.06590
701 to 1200 kWh	\$0.07085	\$0.05050
Over 1200 kWh	\$0.07085	\$0.04050

4. MINIMUM MONTHLY CHARGE

The minimum charge shall be the Customer Charge.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. CONTRACT AND TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be for not less than one year.

7. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc., shall govern, where applicable, the delivery of service under this service classification.

8. TERMS OF PAYMENT

The bills are due when rendered and are past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

GENERAL SERVICE
SCHEDULE GS

1. AVAILABILITY

Available to Members of the Cooperative for all non-residential Electric Delivery or Electric Supply and Delivery Service with a maximum average monthly demand of less than 50 KW during the previous twelve (12) months including commercial and small industrial service; churches, schools, office buildings, including public buildings, irrigation systems, and separately metered service, except as may be increased to reflect transformation and other facilities investment required. This will be by contract with a minimum thirty (30) month term.

This Schedule is also available for unmetered service to amplifiers, repeaters, and other such electronic equipment of telephone companies, CATV companies, and other Members, as well as traffic signals, directional signals, railroad crossing signals and other such unmetered facilities.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycles, single or three phase service, at the Cooperative's standard primary or secondary voltage.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	Summer Billing Months <u>June through September</u>	Winter Billing Months <u>October through May</u>
Distribution Delivery Service		
Customer Charge	\$7.40	\$7.40
Distribution Charge		
First 700 kWh	\$0.02292	\$0.02292
Over 700 kWh	\$0.02292	\$0.02292
Energy Supply Service		
Transmission Service Charges		
Transmission Rate	\$0.00281	\$0.00281
Ancillary Service Rate	\$0.00256	\$0.00256
Electric Supply Service Charge		
First 700 kWh	\$0.06059	\$0.05564
Over 700 kWh	\$0.06059	\$0.04024

4. MINIMUM MONTHLY CHARGE

The minimum monthly bill under this Schedule shall be the Customer Charge, except as may be increased to reflect transformation and other facilities investment required. This will be by contract with a minimum thirty (30) month initial term.

5. ELECTRIC SUPPLY AND DELIVERY

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. UNMETERED SERVICE

For unmetered service, the monthly billing kWh will remain constant from month to month unless the facility is changed. At the time of the installation or a change in the usage, the billing kWh will be calculated by the Cooperative by multiplying 730 hours by the maximum kW of the facility which would normally be operating at any one time. The bill will be calculated by pricing the billing kWh as above. A monthly Customer charge will be applied to this account.

7. CONTRACT AND TERM

All Members service under this Schedule must sign a contract with the Cooperative for service. The term of such contracts shall be for not less than one year.

8. TERMS AND CONDITIONS

The terms and conditions applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc. shall govern, where applicable, the delivery of service under this Service Classification.

9. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount, in accordance with the laws of the State of Delaware.

10. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

IRRIGATION SERVICE
SCHEDULE IR

1. AVAILABILITY (CLOSED TO ADDITIONAL USERS)

Available to Members of the Cooperative for irrigation service with a maximum monthly demand of less than 100 KW. The maximum monthly demand shall be the highest actual demand of any month, in a twelve month period, not an average for the twelve (12) month's monthly demand.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycles, single or three phase service, at the Cooperative's standard primary or secondary voltage.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Summer Billing Months June through September</u>	<u>Winter Billing Months October through May</u>
Distribution Delivery Service		
Customer Charge	\$7.40	\$7.40
Distribution Charge All kWh	\$0.01967	\$0.01967
Energy Supply Service		
Transmission Service Charges		
Transmission Rate	\$0.00604	\$0.00604
Ancillary Service Rate	\$0.00276	\$0.00276
Electric Supply Service Charge		
First 10,000 kWh	\$0.06622	-
Over 10,000 kWh	\$0.03322	-
First 700 kWh	-	\$0.06622
Over 700 kWh	-	\$0.05372

4. MINIMUM MONTHLY CHARGE

The minimum monthly bill under this Schedule shall be the Customer Charge unless increased by contract to cover the transformer cost.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric

Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. CONTRACT AND TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contracts shall be for not less than one year and may be longer if investment requires.

7. TERMS AND CONDITIONS

The terms and conditions applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc. shall govern, where applicable, the delivery of service under this Service Classification.

8. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount indicated above, in accordance with the laws of the State of Delaware.

9. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

IRRIGATION - DEMAND OFF-PEAK
SCHEDULE IR-DOP

1. AVAILABILITY

Available to Members of the Cooperative for irrigation service with a maximum monthly demand of less than 100 KW. The maximum monthly demand shall be the highest actual demand of any month, in a twelve month period, not an average for the twelve (12) month's monthly demand. Member must be able to operate during non-peak periods based on the Cooperative's monthly billed demand from its supplier. Service will be subject to an agreement in writing between the customer and the Cooperative. The agreement shall have a term of one year and may be renewed annually.

In calculating the Customer bills, only local system capacity (demand) charge will be assessed for the maximum demand recorded during the nonpeak periods. The on-peak periods are Monday through Friday 7:00 a.m. to 9:00 p.m. in the winter season and Monday through Friday 10:00 a.m. to 9:00 p.m. and Saturdays and Sundays 1:00 p.m. to 8:00 p.m. during the period of the year when Eastern Daylight Time is in effect.

The Cooperative reserves the right to restrict the amount of off-peak power available to any individual customer and to restrict the total amount of off-peak power available on its system.

Failure to restrict operations to non-peak periods will cause the month's billing to be determined by the IR-D rate schedule rather than the IR-DOP rate schedule.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycles, single or three phase service, at the Cooperative's standard primary or secondary voltage.

IRRIGATION - DEMAND OFF-PEAK
 SCHEDULE IR-DOP - continued

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	Summer Billing Months <u>June through September</u>	Winter Billing Months <u>October through May</u>
Distribution Delivery Service		
Customer Charge	\$7.40	\$7.40
Distribution Charge		
All kWh	\$0.01969	\$0.01969
Energy Supply Service		
Transmission Service Charges		
Transmission Demand Rate \$/kW	\$0.33	\$0.33
Ancillary Service Rate \$/kWh	\$0.00276	\$0.00276
Electric Supply Service Charge		
All kWh	\$0.03297	\$0.03297

4. MINIMUM MONTHLY CHARGE

The minimum monthly bill under this Schedule shall be the Customer Charge unless it is increased by contract to cover the transformer cost.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. CONTRACT AND TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be not less than twelve (12) months. When the Member requires facilities over and above that normally furnished, including transformer size, voltage or other equipment, the Cooperative may require a higher minimum or longer term contract.

7. TERMS AND CONDITIONS

The terms and conditions applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc. shall govern, where applicable, the delivery of service under this service classification.

8. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount indicated above, in accordance with the laws of the State of Delaware.

9. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

IRRIGATION - DEMAND
SCHEDULE IR-D

1. AVAILABILITY

Available to Members of the Cooperative for irrigation service with a maximum monthly demand of less than 100 KW. The maximum monthly demand shall be the highest actual demand of any month, in a twelve (12) month rolling period, not an average for the twelve (12) month's monthly demand.

The Cooperative reserves the right to restrict the amount of off-peak power available to any individual customer and to restrict the total amount of off-peak power available on its system.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycles, single or three phase service, at the Cooperative's standard primary or secondary voltage.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Summer Billing Months June through September</u>	<u>Winter Billing Months October through May</u>
Distribution Delivery Service		
Customer Charge	\$7.40	\$7.40
Distribution Charge		
All kWh	\$0.00851	\$0.00851
Demand \$/kW	\$4.50	\$4.50
Energy Supply Service		
Transmission Service Charges		
Transmission Demand Rate \$/kW	\$0.33	\$0.33
Ancillary Service Rate \$/kWh	\$0.00276	\$0.00276
Electric Supply Service Charge		
First 10,000 kWh	\$0.04572	-
Over 10,000 kWh	\$0.03322	-
First 700 kWh	-	\$0.04572
Over 700 kWh	-	\$0.03322
Demand Rate \$/kW	\$6.00	\$6.00

4. MINIMUM MONTHLY CHARGE

The minimum monthly bill under this Schedule Shall be the Customer Charge, unless it is increased by contract to cover the transformer cost.

5. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member.

6. CONTRACT AND TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be not less than twelve (12) months. When the Member requires facilities over and above that normally furnished, including transformer size, voltage or other equipment, the Cooperative may require a higher minimum or longer term contract.

7. TERMS AND CONDITIONS

The terms and conditions applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc. shall govern, where applicable, the delivery of service under this service classification.

8. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount indicated above, in accordance with the laws of the State of Delaware.

9. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

LARGE COMMERCIAL
SCHEDULE LC

1. AVAILABILITY

Available to Members of the Cooperative taking Electric Delivery or Electric Supply and Delivery Service at one point of delivery having an average monthly demand of fifty (50) kilowatts or more during the previous twelve (12) months.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase, secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Billing Rates</u>
Distribution Delivery Service	
Customer Charge	\$13.60
Distribution Charge	
All kWh	\$0.00481
Demand Rate \$/kW	\$2.40
Energy Supply Service	
Transmission Service Charges	
Transmission Demand Rate \$/kW	\$0.85
Ancillary Service Rate \$/kWh	\$0.00226
Ancillary Demand Rate \$/kW	\$0.08
Electric Supply Service Charge	
All kWh	\$0.03297
Demand Rate \$/kW	\$5.47

4. BILLING DEMAND

The billing demand shall be the maximum kilowatt demands established by the Member for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

5. MINIMUM MONTHLY CHARGE

The minimum monthly charge shall be the Customer Charge, except as may be increased by contract based on the investment in transformation and facilities required. A minimum kilowatt demand level may be set to justify the investment.

6. OFF-PEAK SERVICE (HAS BEEN REPLACED BY SCHEDULE LC-CL)7. POWER FACTOR ADJUSTMENT

In any month in which the power factor for any Member is less than 90%, the Cooperative will increase the Member's billing demand otherwise determined by one percent (1%) for each full percent by which the Member's power factor falls below 90%.

8. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member. If a Member with a peak monthly demand of 300 kW or more has purchased its electric supply services from an Electric Supplier other than the Cooperative and then returns to the Cooperative for its electric supply services, the Member must remain with the Cooperative's Electric Supply Service for at least twelve (12) months before the Member may select another Electric Supplier.

9. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount, in accordance with the laws of the State of Delaware.

10. CONTRACT TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be not less than thirty (30) months. When special facilities have been installed to provide service, the Cooperative may require a longer term contract in lieu of a special facilities charge.

11. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc., shall govern, where applicable, the delivery of service under this Service Classification.

12. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

LARGE COMMERCIAL - CONTROLLED LOAD
SCHEDULE LC-CL

1. AVAILABILITY

Available to Members of the Cooperative taking service at one point of delivery having an average monthly demand of 20 kilowatts or more during the previous twelve (12) months and having the ability to control peak load during specified periods when the Cooperative is experiencing its monthly peak.

The Cooperative reserves the right to restrict the amount of off-peak power available to any individual customer and to restrict the total amount of off-peak power available on its system.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase, secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Billing Rates</u>
Distribution Delivery Service	
Customer Charge	\$13.60
Distribution Charge	
All kWh	\$0.00674
Demand Charge \$/kW Control Period	-
Demand Charge \$/kW Non-Control Period	\$2.40
Energy Supply Service	
Transmission Service Charges	
Transmission Demand Rate \$/kW Control Period	\$0.85
Ancillary Service Demand Rate \$/kW Control Period	\$0.08
Ancillary Service Rate \$/kWh	\$0.00226
Electric Supply Service Charge	
All kWh	\$0.03297
Demand Rate \$/kW Control Period	\$11.20
Demand Rate \$/kW Non-Control Period	-

LARGE COMMERCIAL - CONTROLLED LOAD
SCHEDULE LC-CL (Continued)

4. BILLING DEMAND

The billing demand shall be the sum of the maximum kilowatt demands established by the Member for a period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter for both the control period and non-control period so long as the control period demand is not higher than the non-control period. If it is higher, the excess kilowatt demand above the maximum of the non-control period shall be added to the non-control period demand billing to assure payment for the local distribution network capacity.

5. MINIMUM MONTHLY CHARGE

The minimum monthly charge shall be the Customer Charge, except as may be increased by contract based on the investment in transformation and facilities required. A minimum kilowatt demand level may be set to justify the investment.

6. NOTIFICATION OF CONTROL PERIODS

The Member has a choice of notification methods for the projected control periods during the month. Notification will be done at least one hour before the control period, except in an emergency. These methods are:

A. Fax notice to Member's designated agent;

B. Electronic activation of switch to turn on or turn off certain controls controlling load which the Member wishes to control. In the latter case, Delaware Electric Cooperative will not be responsible, beyond a good faith effort to get a positive signal through to the service location to be controlled. The Member shall provide an access point in the control wiring for Delaware Electric Cooperative to install an electronic signal device. After its installation, it shall be responsibility of the Member to ensure the safe and appropriate starting and shutdown of the load controlled. The Member shall hold Delaware Electric Cooperative harmless from all claims arising from the installation, operation, maintenance, and removal of its signal switch.

7. POWER FACTOR ADJUSTMENT

In any month in which the power factor for any Member is less than 90%, the Cooperative will increase the Member's billing demand otherwise determined by one percent (1%) for each full percent by which the Member's power factor falls below 90%.

8. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member. If a Member with a peak monthly demand of 300 kW or more has purchased its electric supply services from an Electric Supplier other than the Cooperative and then returns to the Cooperative for its electric supply services, the Member must remain with the Cooperative's Electric Supply Service for at least twelve (12) months before the Member may select another Electric Supplier.

9. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount, in accordance with the laws of the State of Delaware.

10. CONTRACT TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be not less than twelve (12) months. When the Member requires facilities over and above that normally furnished, including transformer size, voltage or other equipment, the Cooperative may require a higher minimum or longer term contract.

11. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Delivery or Electric Supply and Delivery Service for the Members of the Delaware Electric Cooperative, Inc. shall govern, where applicable, the delivery of service under this service classification.

12. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service, the Cooperative may terminate service.

LARGE COMMERCIAL - PRIMARY
SCHEDULE LC-P

1. AVAILABILITY

Available to Members of the Cooperative taking Electric Delivery Service or Electric Supply and Delivery Service at one point of delivery having a demand of 50 kilowatts or more during the previous twelve (12) months , where service is taken at primary voltage (7200/12,470 volts) or higher and the Member owns and maintains all transformers, switching, and protective equipment. The Cooperative reserves the option to meter at the low tension side of Member's transformers and install transformer loss compensators to reflect true losses in Member's transformers.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase, secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Billing Rates</u>
Distribution Delivery Service	
Customer Charge	\$100.00
Distribution Charge	
All kWh	\$0.00233
Demand Charge \$/kW	\$2.30
Energy Supply Service	
Transmission Service Charges	
Transmission Rate \$/kW	\$0.85
Ancillary Service Rate \$/kWh	\$0.00226
Ancillary Service Demand Rate \$/kW	\$0.08
Electric Supply Service Charge	
All kWh	\$0.03333
Demand Rate \$/kW	\$5.75

4. BILLING DEMAND

The billing demand shall be the maximum kilowatt demands established by the Member for any period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter.

5. MINIMUM MONTHLY CHARGE

The minimum monthly charge shall be the Customer Charge, except as may be increased by contract based on the investment in transformation and facilities required. A minimum kilowatt demand level may be set to justify the investment.

6. OFF-PEAK SERVICE (HAS BEEN REPLACED BY SCHEDULE LC-PCL)

7. POWER FACTOR ADJUSTMENT

In any month in which the power factor for any Member is less than 90%, the Cooperative will increase the Member's billing demand otherwise determined by one percent (1%) for each full percent by which the Member's power factor falls below 90%.

8. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member. If a Member with a peak monthly demand of 300 kW or more has purchased its electric supply services from an Electric Supplier other than the Cooperative and then returns to the Cooperative for its electric supply services, the Member must remain with the Cooperative's Electric Supply Service for at least twelve (12) months before the Member may select another Electric Supplier.

9. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount in accordance with the laws of the State of Delaware.

10. CONTRACT TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contracts shall be not less than thirty (30) months. When special facilities have been installed to provide service, the Cooperative may require a longer term contract in lieu of a special facilities charge.

11. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Service for the Members of Delaware Electric Cooperative, Inc., shall govern, where applicable, the delivery of service under this service classification.

12. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past due account and notice of termination of service the Cooperative may terminate service.

LARGE COMMERCIAL - PRIMARY CONTROLLED LOAD
 SCHEDULE LC-PCL

1. AVAILABILITY

Available to Members of the Cooperative taking Electric Delivery or Electric Supply and Delivery Service at one point of delivery having a demand of 50 kilowatts or more during the previous twelve (12) months , where service is taken at primary voltage (7,200/12,470 volts) or higher and the Member owns and maintains all transformers, switching, and protective equipment, and can control peak load during periods when the Cooperative is experiencing its monthly peak. The Cooperative reserves the option to meter at the low tension side of Member's transformers and install transformer loss compensators to reflect true losses in Member's transformers.

The Cooperative reserves the right to restrict the amount of off-peak power available to any individual customer and to restrict the total amount of off-peak power available on its system.

2. TYPE OF SERVICE

Alternating current, sixty (60) cycle, single or three phase, secondary or primary, at available standard voltage. Phasing and voltage shall be at the option of the Cooperative.

3. MONTHLY RATE

The monthly charges and rates under this Service Classification are:

<u>Service Classification</u>	<u>Billing Rates</u>
Distribution Delivery Service	
Customer Charge	\$100.00
Distribution Charge	
All kWh	\$0.00233
Demand Charge \$/kW Control Period	-
Demand Charge \$/kW Non-Control Period	\$2.30
Energy Supply Service	
Transmission Service Charges	
Transmission Rate \$/kW Control Period	\$0.85
Ancillary Service Demand Rate \$/kW Control Period	\$0.08
Ancillary Service Rate \$/kWh	\$0.00226
Electric Supply Service Charge	
All kWh	\$0.03297
Demand Rate \$/kW Control Period	\$11.20
Demand Rate \$/kW Non-Control Period	-

LARGE COMMERCIAL - PRIMARY CONTROLLED LOAD
SCHEDULE LC-PCL (Continued)

4. BILLING DEMAND

The billing demand shall be the sum of the maximum kilowatt demands established by the Member for a period of fifteen (15) consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter for both the control period and non-control period so long as the control period demand is not higher than the non-control period. If it is higher, the excess kilowatt demand above the maximum of the non-control period shall be added to the non-control period demand billing to assure payment for the local distribution network capacity.

5. MINIMUM MONTHLY CHARGE

The minimum monthly charge shall be the Customer Charge, except as may be increased by contract based on the investment in transformation and facilities required. A minimum kilowatt demand level may be set to justify the investment.

6. NOTIFICATION OF CONTROL PERIODS

The Member has a choice of notification method for the projected control periods during the month. Notification will be done at least one (1) hour before the control period, except in an emergency. These methods are:

A. Fax notice to Member's designated agent;

B. Electronic activation of switch to turn on or turn off certain controls controlling load which the Member wishes to control. In the latter case, Delaware Electric Cooperative will not be responsible, beyond a good faith effort to get a positive signal through to the service location to be controlled. The Member shall provide an access point in the control wiring for Delaware Electric Cooperative to install an electronic signal device. After its installation, it shall be the responsibility of the Member to ensure the safe and appropriate starting and shutdown of the load controlled. The Member shall hold Delaware Electric Cooperative harmless from all claims arising from the installation, operation, maintenance, and removal of its signal switch.

7. POWER FACTOR ADJUSTMENT

In any month in which the power factor for any Member is less than 90%, the Cooperative will increase the Member's billing demand otherwise determined by one percent (1%) for each full percent by which the Member's power factor falls below 90%.

LARGE COMMERCIAL - PRIMARY CONTROLLED LOAD
SCHEDULE LC-PCL (Continued)

8. ELECTRIC SUPPLY SERVICE

Until such time that the Member has the right to purchase its electric supply services from an Electric Supplier, other than the Cooperative, the Cooperative shall provide combined Electric Supply and Delivery Service for the Member. When the Member has the right to select an Electric Supplier and has not exercised that right, then the Cooperative shall be the electric supplier and shall provide combined Electric Supply and Delivery Service for the Member. If a Member with a peak monthly demand of 300 kW or more has purchased its electric supply services from an Electric Supplier other than the Cooperative and then returns to the Cooperative for its electric supply services, the Member must remain with the Cooperative's Electric Supply Service for at least twelve (12) months before the Member may select another Electric Supplier.

9. PUBLIC UTILITIES TAX

In addition to the charges provided for herein, the Cooperative shall bill monthly an additional amount equal to the applicable taxable amount, in accordance with the laws of the State of Delaware.

10. CONTRACT TERM

All Members served under this Schedule must sign a contract with the Cooperative for service. The term of such contract shall be not less than twelve (12) months. When the Member requires facilities over and above that normally furnished, including transformer size, voltage or other equipment, the Cooperative may require a higher minimum or longer term contract.

11. TERMS OF PAYMENT

The bills are due when rendered and past due in twenty-seven (27) days from the date of the bill. Upon written notice of past account and notice of termination, the Cooperative may terminate service.

12. TERMS AND CONDITIONS

The terms and conditions, applicable to Electric Service for the Members of the Delaware Electric Cooperative, Inc., shall govern, where applicable, the delivery of service under this service classification.

LIGHTING SERVICE
SCHEDULE L-1

1. AVAILABILITY

Available to Members, governments, agencies, public and private organizations desiring Electric Delivery or Electric Supply and Delivery Services through unmetered services for roadway and area lighting.

2. CHARACTER OF SERVICE

Dusk to dawn outdoor lighting for Members' properties in close proximity to existing secondary circuits, and public lighting for streets and highways using luminaries designed for such use.

3. CONTRACT TERM AND BILLING

Standard contracts shall be for a term of three (3) years. Bills will be rendered monthly. Where service under this schedule is associated with metered service, billing will be consolidated. Where service is not associated with metered service, a charge equal to the GS Schedule Member charge will be added to cover the associated costs of billing and related Member costs not reflected in the lighting schedule. If it is necessary to set a transformer to serve lighting not located where metered service exists, a one time charge of fifty dollars (\$50.00) will be made to cover the cost of installation and losses.

4. MONTHLY RATE

Service Classifications	Distribution Delivery	Transmission	Ancillary	Energy Supply	Total
<u>HP Sodium Vapor Lamp</u>					
Road Luminaire					
100 W	\$6.53	\$0.08	\$0.10	\$1.82	\$8.53
250 W	\$9.34	\$0.19	\$0.25	\$4.56	\$14.34
Post Top Luminaire					
100 W Contemporary	\$6.53	\$0.08	\$0.10	\$1.82	\$8.53
100 W. Colonial	\$6.53	\$0.08	\$0.10	\$1.82	\$8.53
100 W. Arlington	\$20.43	\$0.08	\$0.10	\$1.82	\$22.43
100 W. Arlington 10"	\$19.62	\$0.08	\$0.10	\$1.82	\$21.62
100 W. Arlington DBL 12"	\$35.18	\$0.16	\$0.20	\$3.64	\$39.18
100 W. RSL 10"	\$19.62	\$0.08	\$0.10	\$1.82	\$21.62
100 W. RSL 12"	\$20.43	\$0.08	\$0.10	\$1.82	\$22.43
Area Lighting Luminaire					
100 W	\$4.84	\$0.08	\$0.10	\$1.82	\$6.84
250 W	\$7.51	\$0.19	\$0.25	\$4.56	\$12.51
<u>Mercury Vapor Lamp</u>					
Roadway Luminaire					
175 W	\$4.93	\$0.14	\$0.17	\$3.19	\$8.43
275 W	\$2.85	\$0.21	\$0.27	\$5.02	\$8.35
400 W	\$6.13	\$0.31	\$0.40	\$7.30	\$14.14
Post Top Luminaire					
175 W Contemporary	\$4.93	\$0.14	\$0.17	\$3.19	\$8.43
175 W Colonial	\$4.93	\$0.14	\$0.17	\$3.19	\$8.43
Area Lighting Luminaire					
175 W	\$3.24	\$0.14	\$0.17	\$3.19	\$6.74
400 W	\$4.29	\$0.31	\$0.40	\$7.30	\$12.30
Parking Lot Luminaires					
400 W – 1 unit on pole	\$18.47	\$0.31	\$0.40	\$7.30	\$26.48
400 W – 2 units on pole	\$25.21	\$0.62	\$0.79	\$14.60	\$41.22
400 W – 3 units on pole	\$32.46	\$0.93	\$1.19	\$21.90	\$56.48
400 W – 4 units on pole	\$40.22	\$1.24	\$1.59	\$29.20	\$72.25
<u>Yard Light</u>					
50 W HPS	\$5.05	\$0.04	\$0.05	\$0.91	\$6.05
100 W Halide	\$6.53	\$0.08	\$0.10	\$1.82	\$8.53
250 W HPS	\$9.34	\$0.19	\$0.25	\$4.56	\$14.34
<u>Accessories</u>					
30' Pole –120V Supply	\$1.00				\$1.00

5. DESCRIPTION OF EQUIPMENT

A. All luminaries are equipped with individual photocell control to provide dusk to dawn illumination.

B. Roadway Luminaries are equipped with a closed refractor and provide a type III light distribution pattern. The basic unit is installed on a nominal fifteen (15) feet long aluminum bracket mounted on an existing wood pole and connected to an existing 120 volt supply within one (1) span of that pole.

C. Post Top Luminaries are offered in contemporary or colonial design. They provide a type III light distribution pattern. The basic unit includes a standard with a fifteen (15) feet above grade mounting height. Connection to the DEC underground system within one hundred fifty feet (150') is included.

D. Area Lighting Luminaries are equipped with an open refractor. They provide a type V light distribution pattern. The unit includes an approximately two (2) feet long bracket attached to existing wood pole and connected to an existing 120 volt supply within one (1) span of that pole.

E. Parking lot luminaires are similar to "B" above, but are offered in multiples of two, three and four units on one metal pole with long arm brackets. The basic units are mounted twenty (20) to thirty (30) feet above grade and are served from 120/240 volt underground supply.

F. Treated Wood Poles are offered for Roadway or Area Lighting Luminaires. The new location must be accessible to DEC utility vehicles for installation, maintenance and removal and within one hundred and fifty (150) feet of the 120' volt source.

G. A maximum of one hundred fifty (150) circuit feet or one (1) span of 120 volt Supply Circuit is provided with the light. 120 volt Supply Circuit beyond that length may be provided at the sole discretion of the Cooperative. Additional distances over one hundred and fifty (150) feet will be billed on an actual cost basis.

H. Lights are provided for connection to an existing 120 volt source in the Cooperative system. If such a source does not exist at the required location, the Cooperative may, at its sole option, provide one at the Member's expense.

6. TERMS AND CONDITIONS

A. The lighting equipment supplied will be the types of luminaries and poles currently being furnished by DEC at the time of installation.

B. DEC shall furnish, install, operate and maintain the outdoor lighting equipment including lamp, luminaire, bracket or standard, control device and electrical connection to the DEC system.

C. DEC shall have the right at any time to replace existing equipment or components thereof with that currently used by DEC.

D. Mercury vapor luminaries will be installed only at the Cooperative's option. As existing mercury vapor luminaries require major maintenance, they will be replaced with comparable high pressure sodium vapor luminaries.

E. The lighting equipment provided by DEC shall remain the property of DEC. The Member shall protect the lighting equipment from deliberate damage.

F. The Member shall allow authorized DEC representatives to enter upon the Member's premises to maintain the installation, trim trees and shrubs as required and for removal of the lighting equipment upon termination of service under this schedule.

G. Post Top Luminaries are available only where underground distribution exists.

H. Area Lighting luminaires must be installed where accessible for DEC utility vehicles to set the pole and service the unit. The Member shall be responsible for notification of the location of any septic system or other underground installation which could be damaged by a utility vehicle.

I. Post Top Luminaries must be installed in an accessible location, as determined by the Cooperative, and within one hundred fifty (150) circuit feet of the 120 volt supply.

J. Area Lighting Luminaries will not be installed in developments.

K. If a developer desires lighting equipment for his development other than that offered by DEC, service may, at the option of DEC be provided. The developer must supply equipment satisfactory to DEC. The developer must own, install, maintain and bear all costs associated with the lighting system. DEC will connect the equipment to the distribution system at the developer's expense. This service is not available to individual Members.

L. Revision, relocation or modification to a lighting installation done at the request of the Member shall be paid for by the Member.

M. If a lighting installation is removed at the request of the Member or as a result of delinquency before the three (3) year contract expires, the Member must pay a prorata share of the cost of installation and removal based on the number of months remaining on the contract.

N. In cases where the lighting installation is disconnected or removed because the account has become delinquent, lighting will not be reconnected or reinstalled until the member has paid in advance the full cost of disconnection or removal and reconnection or reinstallation.

7. UNMETERED LIGHTING

Unmetered lighting will be billed as provided under the General Service classification.

8. TERMS OF PAYMENT

The above rates are due when the bill is rendered and are past due twenty-seven (27) days from the date on the bill. Upon written notice of past due account and notice of termination of service, DEC may terminate service.

REMOTE METERING SERVICE
SCHEDULE RM-RS

1. AVAILABILITY

This service is available to any Member of the Cooperative who wishes to have his meter read monthly by remote electronic means rather than having a meter reader come on his property to read the meter.

2. TYPE OF SERVICE

Currently only single phase meters which register energy use only will be read remotely under this Schedule.

3. MONTHLY RATE

Customer Charge \$ 5.00 per month

4. CONTRACT AND TERM

Members enrolling in this service must sign a contract with the Cooperative for service. The term of such contract shall be for not less than one (1) year.

5. ANNUAL ON-SITE VISIT

At least once a year, an employee of the Cooperative will visit the site to read the meter and examine its operation. Where possible, the Member will be advised of the day and time of the visit.

6. TERMS AND CONDITIONS

The terms and conditions, applicable to Cooperative equipment, its safe and effective operation and the duty of the Member to prevent damage, tampering or otherwise impede the safe and efficient operation of the metering devices, shall govern this service. Failure to do so, can result in the termination of the Remote Electronic Meter Reading Service and require payment for any damage to the equipment and for unrecorded electricity used.

OUTAGE NOTIFICATION SERVICE
SCHEDULE ONS

1. AVAILABILITY

Availability to any Member who wishes to have an automatic notification to the Cooperative every time the electricity flow is interrupted to the Member's point of service.

2. TYPE OF SERVICE

Members enrolling in this service must have a 120 volt duplex outlet and an active telephone line in close proximity to the outlet.

3. MONTHLY RATE

Customer Charge \$ 4.00 per month

4. CONTRACT AND TERM

Members enrolling in this service will be required to sign a contract with the Cooperative for the service. The term of such contract shall be for not less than one year.

5. PICKUP AND INSTALLATION

Members enrolling in this service shall arrange to pick up the device from the Cooperative's office and install it in an appropriate electrical outlet at the service address. They shall also be responsible for connecting the device to the active telephone line in accordance with the instructions furnished with the device. Upon termination of the service, the Member shall return the device promptly to the Cooperative. Failure to do so shall result in a charge being made against the Member for the full value of the device.

6. TERMS AND CONDITIONS

The terms and conditions, applicable to Cooperative equipment, its safe and effective operation and the duty of the Member to prevent damage, tampering or otherwise impede the safe and efficient operation of the device, shall govern this service.

HOMEGUARD "WHOLE HOME" SURGE PROTECTION PROGRAM
SCHEDULE HGSP

1. AVAILABILITY

Available to those Members desiring surge protection for Home Appliances, which include but are not limited to, washers, dryers, electric ranges (stoves), refrigerators, freezers, heating/air conditioning units, garbage disposals and dish washers and sensitive electronic equipment, which include but are not limited to, computers, VCR's, televisions, entertainment centers, telephones, microwave ovens, CD players, garage door openers, radio alarm clocks and telephone answering machines.

2. CONTRACT

Members requesting the Homeguard "Whole Home" Surge Protection Program will sign a contract which identifies the agreement between the Cooperative and the Member.

The Member must sign the contract prior to the commencement of the protection program and any investment by the Cooperative. If, at any time prior to the end of the thirty-six (36) month contract term, the Member elects to terminate the contract without exercising an option for continuing the surge service, the Member shall be obligated to the terms for cancellation as specified within the contract.

3. MONTHLY RATE

Customer Charge \$5.95 per month

4. WARRANTIES

Warranties under this program are not provided by the Cooperative but are given by EFI Electronics, the manufacturer of the surge protection devices.

Equipment Warranty

The manufacturer, EFI Electronics Corporation, provides a lifetime product replacement warranty for damages in workmanship or materials for all plug-in products. If a plug-in surge protection device is damaged by a power surge, EFI will repair or replace the product. The Meter Socket Adapter also has a lifetime product replacement warranty.

Member Warranty

Cooperative Members will have a lifetime connected equipment warranty that will reimburse for repair or replacement cost of the properly connected equipment or appliances damaged by power surges. This warranty is also provided by EFT Electronics Corporation.

5. TERMS AND CONDITIONS

The terms and conditions, applicable to the Cooperative equipment, its safe and effective operation and the duty of the Member to prevent damage, tampering or otherwise impede the safe and efficient operation of the surge protection equipment, shall govern this service.

HOME SECURITY SYSTEM SERVICE
SCHEDULE HSSS

1. AVAILABILITY

Available to those Delaware Electric Cooperative Members desiring to purchase a Home Security System.

All inquiries about home security system services will be forwarded to Choptank Security Systems, Inc. (CSS) for Member contact, sale, installation and/or maintenance.

2. AGENT

Delaware Electric Cooperative is an agent for CSS and has no investment in plant or equipment.

Any agreement for home security service will be between CSS and the Delaware Electric Cooperative Member.

Members who contract for a home security system from CSS will own the system. This is not a lease from CSS but a purchase with full ownership for the Member.

3. MONTHLY RATE

CSS has a schedule of monthly monitoring fees should the Member desire this service.

CREDITCARD PAYMENT OPTION
SCHEDULE CCPO

1. AVAILABILITY

The credit card payment option is available to those Members who prefer a method other than cash or check for services rendered which include, but are not limited to, the monthly electric service bill (current or past-due), any cost for line extension or temporary service, member deposit and the following fees: membership, transfer and reconnect.

2. DISCOUNT RATE (TRANSACTION FEE)

The applicable discount rate or transaction fee for use of the credit card will be assumed by the Cooperative as a cost of doing business with no penalty or assessment made to a member.

3. CARD AUTHORIZATION

Acceptance of the credit card is subject to card authorization and individual transaction approval from the card issuer.